



# Clay Tablet Connector for Adobe Experience Manager

## User Guide

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## 1 Welcome to the Clay Tablet Connector for Adobe Experience Manager

Welcome to the Clay Tablet Connector for Adobe Experience Manager (Connector). The Connector enables you to automate sending and retrieving content from Adobe Experience Manager, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

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### 1.1 The Translation Lifecycle

The *translation lifecycle* is the broad process of selecting content, sending it out for translation, and then receiving the translated content back from translation.

This set of steps usually fits inside a larger, more general process called the *content lifecycle*, which is the process of creating, reviewing, editing, approving, and publishing content.

When you consider the translation lifecycle and the content lifecycle together, you have the *global content value chain*, which is the strategy for managing multilingual content.

Remember that localizing content is a subset of steps in the broader content lifecycle. This will improve your focus on key localization considerations, improve processes, and keep all content stakeholders included. Together, this results in better content management.

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### 1.2 How the Connector Helps You Manage Your Translation Lifecycle

The Clay Tablet Connector for Adobe Experience Manager (Connector) is a plug-in module for Adobe Experience Manager. It provides a range of features and user interface enhancements in Adobe Experience Manager that enable you to select, send, monitor, and retrieve content for translation into any language Adobe Experience Manager supports.

These features automate the process, which dramatically reduces the effort and time required to export and re-import content that needs to be localized. This is very helpful when translating large volumes of content or ensuring that translated content is quickly re-imported to meet deadlines.

When you use the Connector, you manage your translation lifecycle entirely from within Adobe Experience Manager:

1. The Connector exports your content from Adobe Experience Manager in XML format and delivers these content files to the central, hosted Clay Tablet Platform.
2. The Clay Tablet Platform delivers your content to your translation providers, based on routing rules that your company chooses and Clay Tablet Technologies implements.
3. When the translated content is ready, the Clay Tablet Platform retrieves it from your translators and delivers it to the Connector.
4. The Connector automatically re-imports the content into the correct location in Adobe Experience Manager. You can then review, revise, reject, or publish the translated content as needed.

**Note:** Neither the Connector nor the Clay Tablet Platform performs any translation. Similarly, Clay Tablet Technologies does not provide any translation services. Your company chooses the translation provider that performs the translation.

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## 1.3 Using this Guide

### Purpose of this guide

This guide describes how to use the Clay Tablet Connector (Connector) for Adobe Experience Manager (AEM) to manage your translation lifecycle. It describes how to send AEM components for translation and receive them back from translation.

**Note:** This guide describes using both the AEM Touch-Optimized UI and the Classic UI. The terminology in this guide is for classic devices, such as desktops and laptops, although it is also relevant to mobile devices, such as tablets. For detailed information about the UIs and views, as well as differences in terminology depending on device types, refer to the AEM documentation, available at <http://helpx.adobe.com/marketing-cloud/experience-manager.html?t2>.

### Who should use this guide

This guide is intended for content editors, project, marketing, localization or translation managers, or others who are responsible for creating, editing, or approving content for translation that resides in your AEM CMS. This guide is also useful for translation providers who receive content from your AEM CMS, because it describes your company's translation management process.

### What your company setup should be

This document assumes that:

- Your company already has a functioning instance of AEM.
- The Clay Tablet Connector for AEM (Connector) has been implemented, configured, and tested on your AEM CMS.
- Clay Tablet Technologies has set up the Clay Tablet Platform to send content to your translation providers.

### What you should already know

This document assumes that:

- You are familiar with the Connector's configuration for your AEM CMS, and the reasons for choosing certain configuration options. This is important because your company's configuration determines which features are available.
- You have a strong working knowledge of the AEM Content Editor.
- You are familiar with your company's translation process and requirements.

- You have valid user credentials to log into AEM.
- You have the required permissions to access the Connector functionality described in this guide.

**Note:** Not all the features described in this guide may be available. Feature availability depends on both your company's Connector setup and the roles to which you are assigned. If you cannot access functionality that you need, contact your company's AEM administrator.

## How this guide is organized

This guide contains the following chapters:

| Chapter  | Description   |
|--|---|
| "Welcome to the Clay Tablet Connector for Adobe Experience Manager" on page 5            | A brief description of the Clay Tablet for AEM solution and how it fits into the translation lifecycle. It also includes information about this guide and Clay Tablet Technologies Support contact information. |
| "Getting Started with the Clay Tablet Connector for Adobe Experience Manager" on page 11 | How to get started and an overview of the Clay Tablet Connector for AEM interface and key features.   |
| "Sending Content for Translation" on page 18   | How to use the Clay Tablet Connector for AEM to send out content for translation.   |
| "Monitoring Translation Status and Jobs and Viewing Translated Content" on page 71       | How to monitor the translation status of content that you sent out for translation.   |
| "Post-Translation Tasks" on page 79  | How to perform post-translation tasks, including relocking unlocked components, updating the translation memory, and viewing log files and reports.   |

## How to find out more about the Clay Tablet Connector for AEM

For information on installing and configuring the Clay Tablet Connector for AEM, read the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

### To access all Clay Tablet Connector for AEM documentation:

1. Log into AEM.
2. Do one of the following:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**.

- In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane.
  - In your Web browser, navigate to `/content/ctctranslation/status.html` on your AEM instance.
3. In the Clay Tablet Connector rail, click **Admin Tools**.  
This displays the **Admin Tools** menu options.
4. Click **Help**.  
A new web page opens, displaying links to the Clay Tablet Connector for AEM documentation.

## Documentation conventions

This guide uses the following conventions:

| Convention           | Description  |
|----------------------|--|
| <b>Bold</b>          | Highlights screen elements such as buttons, menu items, and fields.                    |
| <code>Courier</code> | Highlights input, file names, and paths.   |
| <i>Italics</i>       | Highlights terms for emphasis, variables, or document titles.                          |
| >                    | Indicates a menu choice. For example, "Select <b>Admin Tools &gt; Configuration</b> ." |

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## 1.4 How to Contact Clay Tablet Support

Email @: [support@clay-tablet.com](mailto:support@clay-tablet.com)

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zedesk page, using your web browser

### To submit a support ticket:

1. Do one of the following:
  - Email [support@clay-tablet.com](mailto:support@clay-tablet.com), and cc (carbon copy) anyone to include in the ticket correspondence.  
**Important:** Include the information and attachments in your email that are listed in the sub-sections below.
  - Create a ticket in Zendesk:
    - a. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
    - b. Sign in to Zendesk. If you do not have sign-in credentials, see "[To view and update your support ticket in Zendesk](#):" below.



**Important:** Include the information and attachments that are listed in the sub-sections below.

- c. Click **Submit a request**.
- d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

**Important:** Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

### Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

### Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

### To view and update your support ticket in Zendesk:

**Important:** You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

**Note:** If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

Sign in to Clay Tablet Technologies

Email

Password

Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

I am an Agent

Forgot my password

New to Clay Tablet Technologies? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.
4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

**Important:** Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

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## 2 Getting Started with the Clay Tablet Connector for Adobe Experience Manager

The Connector supports all web browsers that Adobe Experience Manager (AEM) supports.

It supports Adobe Experience Manager (AEM) versions 5.6.1 and higher.

### To access the Connector:

1. Log into AEM.
2. Do one of the following:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane.
  - In your Web browser, navigate to `/content/ctctranslation/status.html` on your AEM instance.

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### 2.1 Key Features

The Clay Tablet Connector for AEM (the Connector) has the following key features:

- ["Multiple Ways to Send Content for Translation"](#) on page 11
- ["Optimizing Translation"](#) on page 12
- ["Selecting a Translation Provider"](#) on page 12
- ["Using the AEM Translation Integration Framework with the Connector \(AEM version 6.1 only\)"](#) on page 13

#### 2.1.1 Multiple Ways to Send Content for Translation

There are four ways to collect and send content for translation using the Connector:

- There are the following multiple ways to send pages out for translation:
  - Send one or more pages for translation from the AEM Sidekick. Depending on your company's configuration, you can send pages only to the Translation Queue, or you can choose whether to send them to the queue or directly out for translation. Your company's configuration also determines which translation settings you can edit from the Sidekick. For details, see ["Sending Content for Translation from the AEM Sidekick"](#) on page 19.
  - If you are using AEM's translation workflow feature to automatically create new pages in the language branches of your site, the Connector can automatically send these new pages to the Translation Queue. For details, see ["Sending Content to the Translation Queue Using Workflow"](#) on page 48.

- Send multiple content items using the Bulk Translation wizard. You can filter to exclude content, and send out requests for translations of one target language at a time as a separate translation job with its own deadline. For details, see ["Sending Content for Translation Using the Bulk Translation Wizard"](#) on page 36.
- If you roll out files, the Connector can automatically send them to the Translation Queue, using the default translation settings configured for your company. For details, see ["Sending Files to the Translation Queue When You Roll Out Files"](#) on page 58.
- Depending on your company's Connector configuration, you may be able to send content out for translation either immediately or via a queue.
  - Send content immediately to the translation provider.
  - Send content via the Translation Queue, which enables you to group items together by project, priority, target language, and require additional approval. For details, see ["Submitting Content for Translation from the Translation Queue"](#) on page 61.

### 2.1.2 Optimizing Translation

The Optimize Translation feature helps you reduce translation costs, by reducing the quantity of content that Connector sends to translation providers. It sends *only* changed content fields out for translation. To do this, it checks each component in the source version of the page for any content changes, and it sends only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation.

However, this feature needs Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.

This feature can be configured for your company and separately for the Bulk Translation wizard. You can also specify it by selecting the **Use Local TM** check box when you send individual pages to the Translation Queue or when you send out pages out directly for translation.

### 2.1.3 Selecting a Translation Provider

If your company has multiple translation providers, your company's Connector setup may enable you to select which one to use when you send out items for translation.

This feature is available:

- when sending files directly out for translation from the AEM Sidekick wizard user interface, as described in ["Sending Content to the Translation Queue Using Workflow with Sidekick"](#) on page 48.
- in the Translation Queue, as described in ["Submitting Content for Translation from the Translation Queue"](#) on page 61.
- in the Translation Job page of the Bulk Translation wizard, as described in ["Sending Content for Translation Using the Bulk Translation Wizard"](#) on page 36.

### 2.1.4 Using the AEM Translation Integration Framework with the Connector (AEM version 6.1 only)

This section describes how to use AEM's translation integration feature with the Connector. For detailed information about this feature, refer to the AEM documentation, "Translating Content for Multilingual Sites," which is available at: <http://docs.adobe.com/docs/en/aem/6-1/administer/sites/translation.html>.

**Note:** For information on integrating the Connector with this feature, refer to steps 1-3 in the Adobe documentation at the above link and "Integrating the Connector with the AEM's Translation Integration Framework" in the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

The Connector integrates with AEM's translation integration framework feature, which is available in AEM version 6.1. This feature enables you to create translation projects and start translation jobs from within AEM. When you use this integration, you create translation projects and start translation jobs in AEM, but otherwise you can manage the projects and jobs in the same way that you manage them for jobs that you send directly from the Connector. With this integration, you can:

- use Connector's comprehensive settings in translation jobs sent from AEM
- send translation jobs to the Translation Queue or directly to translation providers
- monitor translation jobs from the Connector
- view translated content from the Connector
- perform post-translation tasks from the Connector

When using AEM's translation integration framework feature to send out content for translation, you complete the following general steps:

1. You create the root page of a language branch of the site to site to translate, which is called a language copy. For detailed instructions, refer to "Preparing Content for Translation" in the AEM documentation at: <http://docs.adobe.com/docs/en/aem/6-1/administer/sites/translation/tc-prep.html>.

**Note:** In the Connector, this step happens automatically when you send out content for translation. Additional user action is not required.

2. Specify the translation integration configuration and the Clay Tablet cloud configuration for the site to translate.

- The *translation integration configuration* contains the AEM settings for how to translate your content.
- The *Clay Tablet cloud configuration* contains a set of Connector settings.

For detailed instructions, see "[Preparing to Send Content for Translation from the AEM Translation Integration](#)" on page 69.

3. You create a translation project from AEM's **Sites** console. For detailed instructions, see "[Preparing to Send Content for Translation from the AEM Translation Integration](#)" on page 69.
4. You send out the content for translation as a translation job from a translation project in AEM's **Projects** console. For detailed instructions, see "[Sending Content for Translation from the AEM Translation Integration](#)" on page 69.

5. You can monitor the progress of translation jobs started in AEM's translation integration feature. For detailed instructions, see "[Monitoring Translation Jobs Created in the AEM Translation Integration](#)" on page 77.
6. You can view translated content of translation jobs started in AEM's translation integration feature. For details, see "[Viewing Translated Content from Jobs Started in the AEM Translation Integration](#)" on page 77.

## 2.2 The Connector at a Glance

You access the Clay Tablet Connector for AEM (Connector) from the Clay Tablet Connector rail.

- ▶ Do one of the following to open the rail:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane.
  - In your Web browser, navigate to `/content/ctctranslation/status.html` on your AEM instance.

You access Connector features from the Navigation tab on the left.

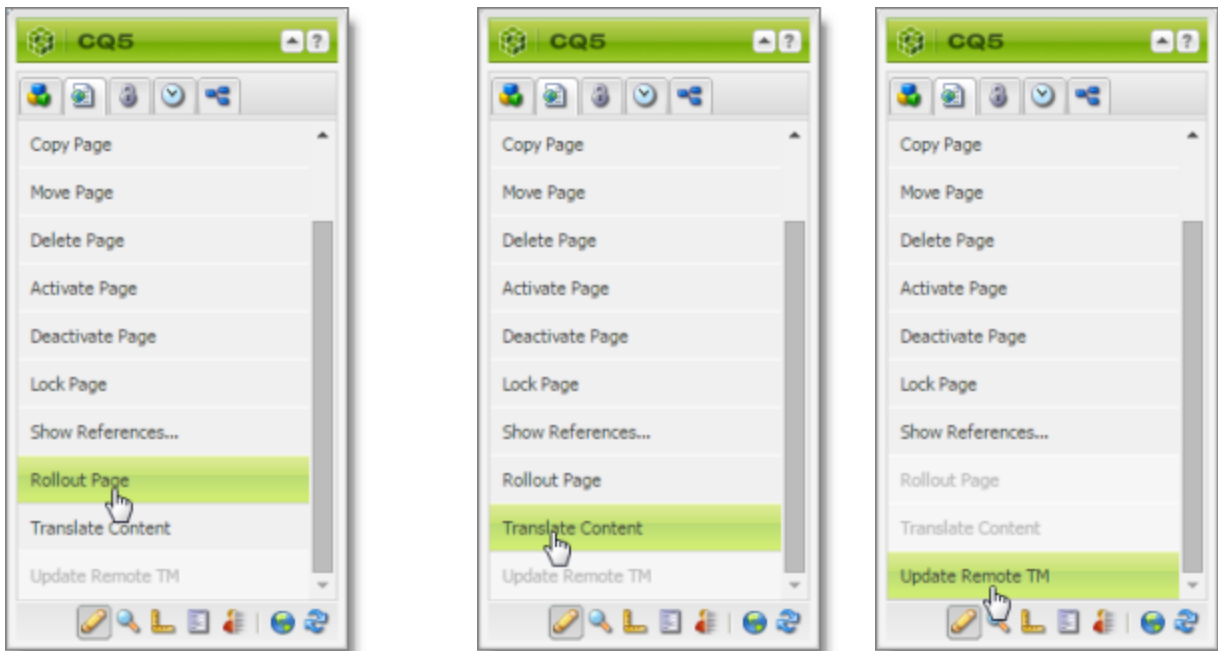
The screenshot shows the Clay Tablet Connector interface. On the left is a navigation sidebar with a red circle around the 'Bulk Translation' option. The main area displays a 'Translation Status' table with the following data:

| Job                                    | Creation Time       | Created <sup>by</sup> | EST words | LSP         | Preparing | Sending | S |
|--|---------------------|-----------------------|-----------|-------------|-----------|---------|---|
| Demonstration                          | 01/24/2014 02:15 PM | admin                 | 237       | Machine Tra | 0         | 0       |   |
| Demonstration being done now           | 01/24/2014 06:25 PM | admin                 | 106       | Machine Tra | 0         | 0       |   |
| LP Test                                | 01/24/2014 01:32 PM | admin                 | 132       | Machine Tra | 0         | 0       |   |
| LP test                                | 01/24/2014 01:55 PM | admin                 | 0         | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2013-12-20 6.57 PM | 12/20/2013 07:04 PM | admin                 | 0         | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2014-01-06 4.40 PM | 01/06/2014 04:45 PM | admin                 | 0         | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2014-01-07 4.30 PM | 01/07/2014 04:31 PM | admin                 | 0         | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2014-01-07 4.32 PM | 01/07/2014 04:32 PM | admin                 | 0         | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2014-01-07 6.26 PM | 01/07/2014 06:27 PM | admin                 | 424       | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2014-01-07 7.12 PM | 01/07/2014 07:13 PM | admin                 | 960       | Machine Tra | 0         | 0       |   |
| Submit by [admin] @ 2014-01-07 7.15 PM | 01/07/2014 07:15 PM | admin                 | 0         | Machine Tra | 0         | 0       |   |

**Note:** The **Admin Tools** console is described in the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

The Connector has additional features that you access from within AEM. For example:

- Connector functionality on the Page tab of the AEM Sidekick supports sending pages for translation and sending updated translated content to a translation memory.



- Connector functionality can be integrated with the rollout feature, which is accessible either from the Blueprint Control Center or the Rollout button on the Pages tab of the Sidekick.
- There are custom Connector workflows you can use within AEM with the following functionality:
  - ▣ to lock components after translation and restore their original inheritance
  - ▣ to send out files for translation while rolling out files
  - ▣ to extend AEM's translation workflow feature, which automatically creates new pages in the language branches of your site, by automatically sending out these pages for translation

These workflows are available in the Workflow tab of the AEM Sidekick.

---

## 3 Encrypting and Decrypting Content

**Note:** This feature is available only when using the Clay Tablet Connector for SDL TMS or the Clay Tablet Connector for Lionbridge Freeway. For details on using this feature with the Clay Tablet Connector for Lionbridge Freeway, refer to the *Clay Tablet Connector for Adobe Experience Manager User Guide, Special Edition for use with Lionbridge Freeway*.

You can generate your own keys to encrypt and decrypt content you send for translation from the Clay Tablet Connector for Adobe Experience Manager ("Connector for AEM") to the Clay Tablet Connector for SDL TMS ("Connector for SDL TMS").

### Before translation:

1. The Connector for AEM uses the generated keys to encrypt the content once it is ready for translation.
2. The Connector for AEM sends the encrypted content via the Clay Tablet Platform to the Connector for SDL TMS.
3. The Connector for SDL TMS uses the generated keys to decrypt the content before sending it to SDL TMS.

### After translation:

1. The Connector for SDL TMS uses the generated keys to encrypt the translated content once it is ready to send back to AEM.
2. The Connector for SDL TMS sends the encrypted content via the Clay Tablet Platform to the Connector for AEM.
3. The Connector for AEM uses the generated keys to decrypt the content before sending it to AEM.

For instructions on configuring the Connector this feature, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

### Which encryption standards does the Connector support?

- The Connector supports Java Cryptography Extension (JCE), which is an officially released Standard Extension to the Java Platform. This is described here:  
<https://docs.oracle.com/javase/7/docs/technotes/guides/security/SunProviders.html#SunJCEProvider>.
- The Connector supports the following Advanced Encryption Standards (AES):
  - <http://www.oracle.com/technetwork/java/javase/downloads/jce-6-download-429243.html> (JDK 6)
  - <http://www.oracle.com/technetwork/java/javase/downloads/jce-7-download-432124.html> (JDK 7)
  - <http://www.oracle.com/technetwork/java/javase/downloads/jce8-download-2133166.html> (JDK 8)



## Other requirements

- Cipher: AES/CBC/PKCS5Padding
- Initialization vector: 16 bytes, as required by AES (Advanced Encryption Standards), from a cryptographically strong random number generator.

## How to set up your keystore

Use the following commands and options to set up your keystore.

```
keytool -genseckey -keystore ctt-keystore -storetype jceks -storepass mystorepass -keyalg AES -keysize 256 -alias cttkey -keypass secretpassword
```

**Important:** The keystore should be on a file system that is readable by the Connectors.

| Command and Options                              | Description   |
|--|---|
| -genseckey                                       | Generates a secret key and stores it in a new KeyStore.SecretKeyEntry identified by alias.  |
| -keystore ctt-keystore<br>-storepass mystorepass | The location and filename of the keystore, and a password to protect it from unauthorized access.   |
| -storetype jceks                                 | The keystore type for storing AES (Advanced Encryption Standards) keys.<br><b>Important:</b> When generating keys, do not enter other values. Other values are not supported. |
| -keyalg AES                                      | The algorithm for generating the key pair.<br><b>Important:</b> When generating keys, do not enter other values. Other values are not supported.                              |
| -keysize 256                                     | The size of the key.  |
| -alias cttkey -keypass secretpassword            | The key alias/password pair for retrieving the key entry from the keystore. The Connectors use this pair.   |

You can use the above commands to add additional keys to an existing keystore.

For detailed instructions, refer to:

<https://docs.oracle.com/javase/6/docs/technotes/tools/solaris/keytool.html>.

## How to encrypt and decrypt content

Use the Java keytool utility to generate, store, and retrieve keys. For detailed instructions, refer to:

<https://docs.oracle.com/javase/6/docs/technotes/tools/solaris/keytool.html>.

---

## 4 Sending Content for Translation

When the Connector sends out a page for translation, it actually sends out the *components* in that page for translation. There are several possible component configurations:

- a component may be synchronized to a Blueprint page
- a component may be in a live copy page
- a component may exist on a page that has no relationship to MSM (Multi Site Manager)

Determine how your components are configured before deciding how to send out pages for translation. The Connector supports multiple ways of sending out pages for translation.

**Recommendation:** Consult the AEM documentation to learn about the MSM, Rollout, and translation workflow features. Learn how pages and their components are locked and synchronized. The Controller uses many of these features, and extends them to enable sending pages and their components for translation.

Your system may be configured to use these features in very specific ways. You must be aware of these page relationships and processes before sending content for translation. Otherwise, unexpected outcomes may occur.

There are four ways to collect and send content for translation using the Connector:

- ["Sending Content for Translation from the AEM Sidekick"](#) on page 19
- ["Sending Content for Translation Using the Bulk Translation Wizard"](#) on page 36
- ["Sending Content to the Translation Queue Using Workflow"](#) on page 48
- ["Sending Files to the Translation Queue When You Roll Out Files"](#) on page 58

For an overview and comparison of these methods, see ["Multiple Ways to Send Content for Translation"](#) on page 11.

The owner of the translation budget can review and approve the content that has been identified as requiring translation, and can send it out for translation. For details, see ["Submitting Content for Translation from the Translation Queue"](#) on page 61.

### AEM's Translation Integration feature


You can also send out content either directly to translation or to the Translation Queue using AEM's translation integration feature.

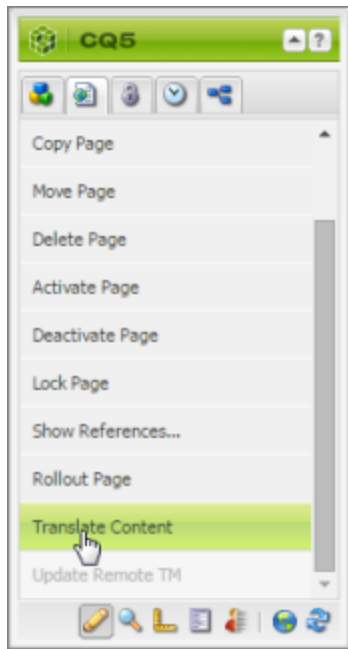
- For an overview of this feature, see ["Using the AEM Translation Integration Framework with the Connector \(AEM version 6.1 only\)"](#) on page 13.
- For instructions on preparing to send out content for translation from AEM, see page 69.
- For instructions on sending out content for translation from AEM, see page 69.

## 4.1 Sending Content for Translation from the AEM Sidekick

If you are using the AEM Classic UI, you can send individual pages of content for translation directly from the AEM Sidekick.

**Tip:** This method is ideal for ad-hoc translations or for sending small amounts of content for translation.

1. Double-click a page to open it with Sidekick, which is a floating toolbar.
2. In Sidekick, click the Page tab  .
3. In the Page tab, scroll down and click the **Translate Content** option.



The Connector's Sidekick translation request interface opens. One of four possible Sidekick user interfaces is displayed, depending on your company's configuration: there are two single-page (simple) interfaces and two multiple-page (wizard) interfaces.

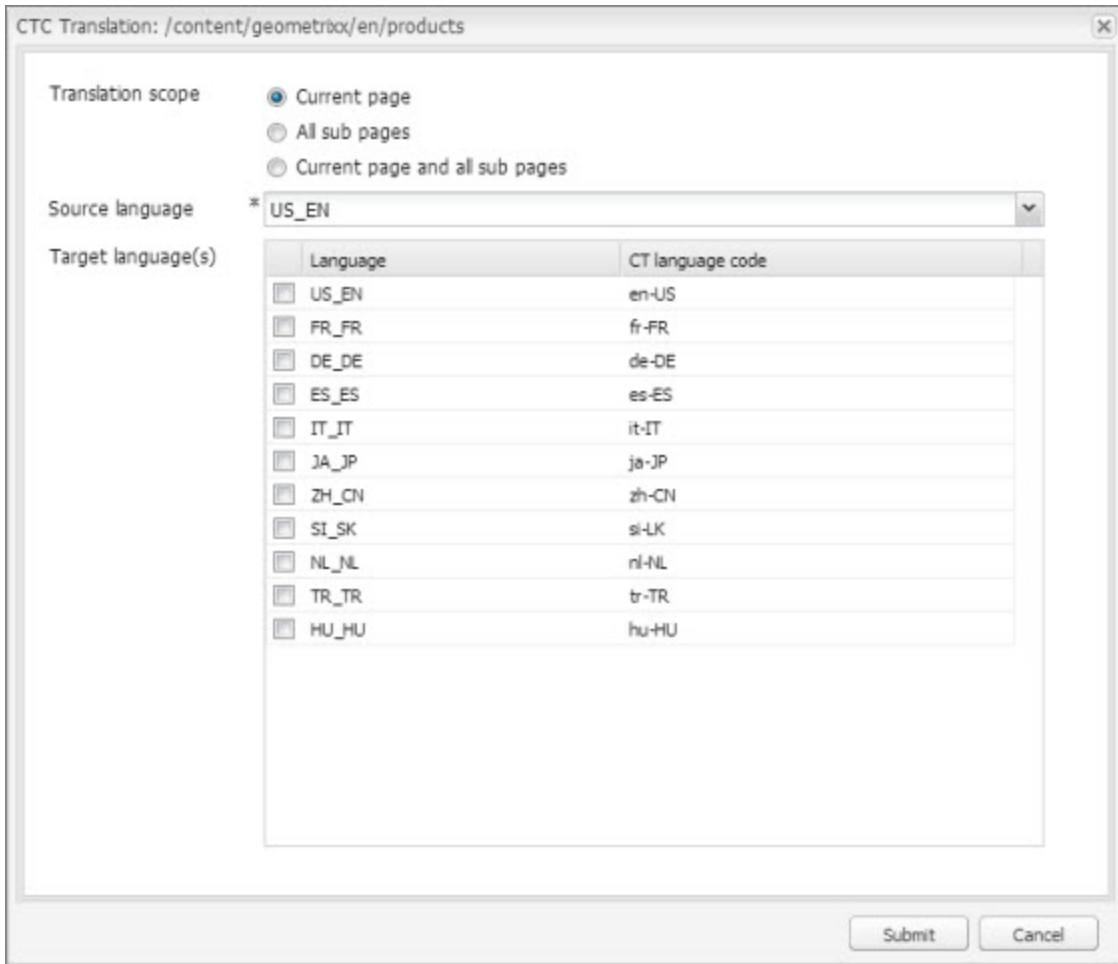
4. Use the following table to determine which user interface is displayed for your company:

| Submit button/Next button | Multiple Check Boxes Are Displayed for Advanced Translation Options | For detailed instructions, see...              |
|---------------------------|---|--|
| Submit button             | no  | "Sidekick - Simple UI" on page 20              |
| Submit button             | yes   | "Sidekick - Simple UI with Options" on page 21 |
| Next button               | no  | "Sidekick - Wizard" on page 25                 |

|                                  |  |   |
|----------------------------------|--|---|
| <b>Submit button/Next button</b> | <b>Multiple Check Boxes Are Displayed for Advanced Translation Options</b> | <b>For detailed instructions, see...</b>                    |
| Next button                      | yes  | <a href="#">"Sidekick - Wizard with Options" on page 29</a> |

### 4.1.1 Sidekick - Simple UI

You use this interface to submit content to the Translation Queue only.



1. Enter the following information about the translation options:

| Option             | Description   |
|--------------------|---|
| Translation scope  | Determine the scope of the pages to send for translation. This is one of the following: <ul style="list-style-type: none"> <li>■ <b>Current page:</b> The Connector sends the current page for translation.</li> <li>■ <b>All sub pages:</b> The Connector sends all the sub-pages for translation. It does not send the current page.</li> <li>■ <b>Current page and all sub pages:</b> The Connector sends the current page and all its sub-pages for translation.</li> </ul> |
| Source language    | Select the source language to send for translation.   |
| Target language(s) | Select one or more target languages to send for translation.  |

2. Click **Submit** to send the content to the Translation Queue.

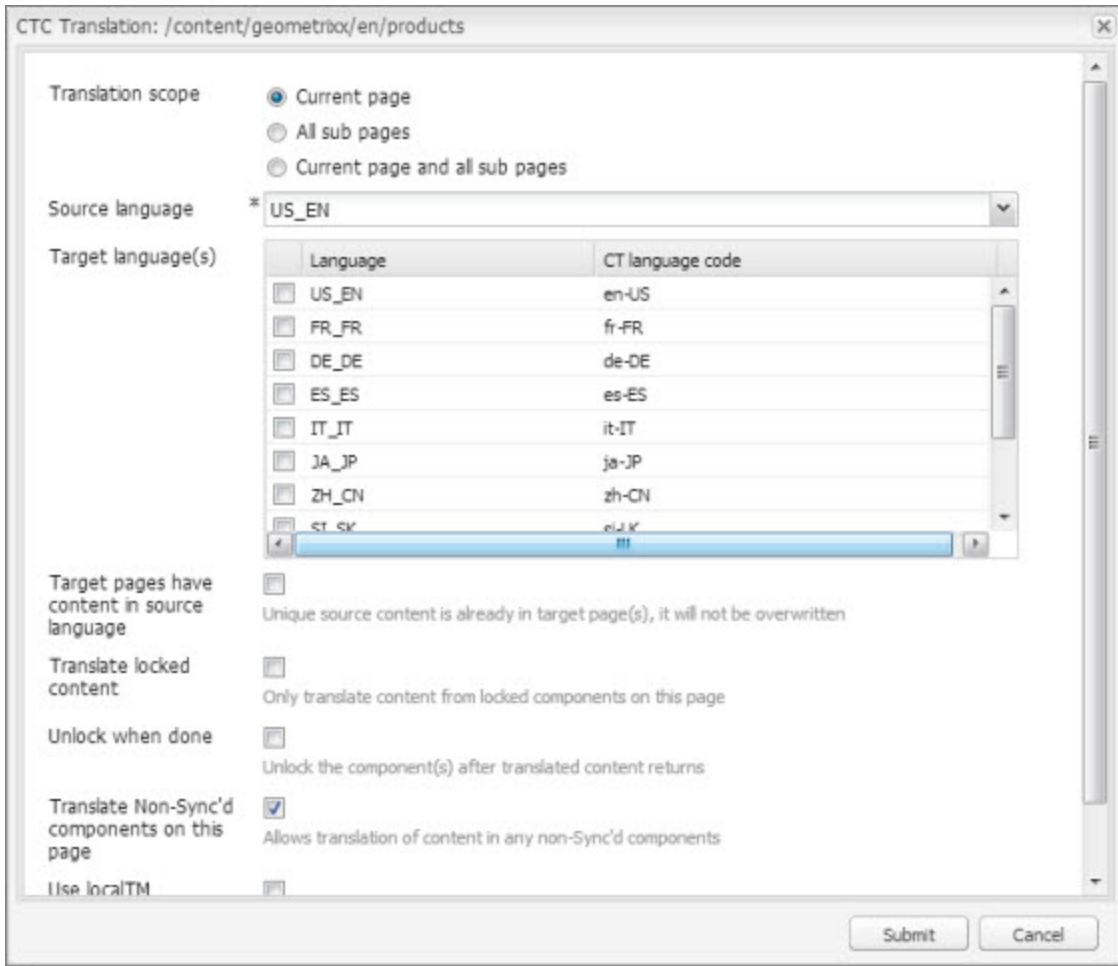
A message box opens, confirming that the page or pages have been added to the queue.

3. Click **OK** to close the message box.

**Important:** You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.

#### 4.1.2 Sidekick - Simple UI with Options

You use this interface to submit content to the Translation Queue only.



1. Enter the following information about the translation options:

| Option             | Description   |
|--------------------|---|
| Translation scope  | Determine the scope of the pages to send for translation. This is one of the following: <ul style="list-style-type: none"> <li>■ <b>Current page:</b> The Connector sends the current page for translation.</li> <li>■ <b>All sub pages:</b> The Connector sends all the sub-pages for translation. It does not send the current page.</li> <li>■ <b>Current page and all sub pages:</b> The Connector sends the current page and all its sub-pages for translation.</li> </ul> |
| Source language    | Select the source language to send for translation.   |
| Target language(s) | Select one or more target languages to send for translation.  |

| Option                                       | Description   |
|--|---|
| Target Pages Have Content In Source Language | <p>This option is relevant when the target pages are MSM (Multi Site Manager) live copy pages, which means that AEM automatically updates a target page when the corresponding source page changes. It prevents the Connector from overwriting unique source content that already exists in the target pages.</p> <p>This is useful when you are sending a page for translation that has been used in the past to push content to other pages, and includes target page content which has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs. Select this option when you <i>do not</i> want the Connector to overwrite components in the target pages that include regionalized content with the newly translated content.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector <i>does not</i> overwrite unique source content that already exists in the target pages.</li> <li>■ If this check box is cleared, the Connector <i>does</i> overwrite unique source content that already exists in the target pages.</li> </ul> <p><b>Recommendation:</b> Select this check box if you are using the live-copy feature.</p>  |
| Translate Locked Content                     | <p>This option enables users to send out only content from locked components for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users can send out content for translation only if it is from a locked component.</li> <li>■ If this check box is cleared, users can send out content for translation whether or not it is from a locked component</li> </ul> <p><b>Note:</b> Locked components have an inheritance relationship between a source Blueprint page and the connected live copy page. When sending content for translation using Sidekick, users can choose whether to send for translation the content from locked components, which is inherited from a Blueprint component. This is useful if, for example, the page has both global and regional information and you only want to translate (replace) the global content that is created via a Blueprint page. In this scenario, suppose that the regional content on the page is manually translated in house, and that it has not changed. You would not want to tamper with it. However, using the same scenario, the global content from head office <i>has</i> changed and needs translation. You would select this check box to separate the content and localize only the new, inherited content.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even if it is not selected. This occurs because only content from locked components are rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |

| Option                                       | Description  |
|--|--|
| Unlock When Done                             | <p>This option automatically unlocks a component after translated content returns. Suppose you send a page for translation that has been used previously to push content to other pages, and it includes target page content that has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs, so you select the <b>Target Pages Have Content In Source Language</b> option, which prevents the Connector from overwriting those regionalized target pages with newly translated content. If following that translation, you want to treat the resulting translations as regional, and you no longer want to inherit content from the Blueprint pages, select this check box.</p> <p><b>Warning:</b> This breaks the inheritance between the component and its Blueprint page, so that it no longer inherits new content. However, you can use the <code>CTCRestoreOriginalSync</code> workflow to relock the component and recreate the inheritance. For details, see <a href="#">"Relocking Unlocked Components"</a> on page 79.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector automatically unlocks a component after translated content returns.</li> <li>■ If this check box is cleared, the Connector does not automatically unlock a component after translated content returns.</li> </ul>   |
| Translate Non-Sync'd Components on this page | <p>This option enables users to send content for translation even if it is not synchronized. This means it <i>does not</i> have a relationship to a Blueprint page, so it cannot be synchronized with it. This can happen if you are not using the MSM (Multi Site Manager) feature of AEM, or if this is a page with regionalized content that does not inherit content from a Blueprint page.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users <i>can</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> <li>■ If this check box is cleared, users <i>cannot</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> </ul> <p><b>Important:</b> The Connector treats certain page properties (<code>jcr:content</code>, <code>jcr:title</code>, <code>jcr:description</code>) as <i>unlocked</i> page properties. Therefore, if you want the Connector to send these page properties for translation, you must select this check box.</p> <p><b>Recommendation:</b> Select this check box if you are using either the live-copy or the language-copy features.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even when it is not. This occurs because only content from locked components is rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |



| Option       | Description   |
|--------------|---|
| Use local TM | <p>This feature determines whether to check each component in the source version of the item for any content changes, and send only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Connector sends to translation providers, which reduces your cost. However, it needs the Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector checks whether content was already translated before sending it out for translation.</li> <li>■ If this check box is cleared, the Connector sends out content for translation without checking whether it has already been translated.</li> </ul> |

**Note:** Your company's Connector configuration determines the default settings of these last five options. For more information, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

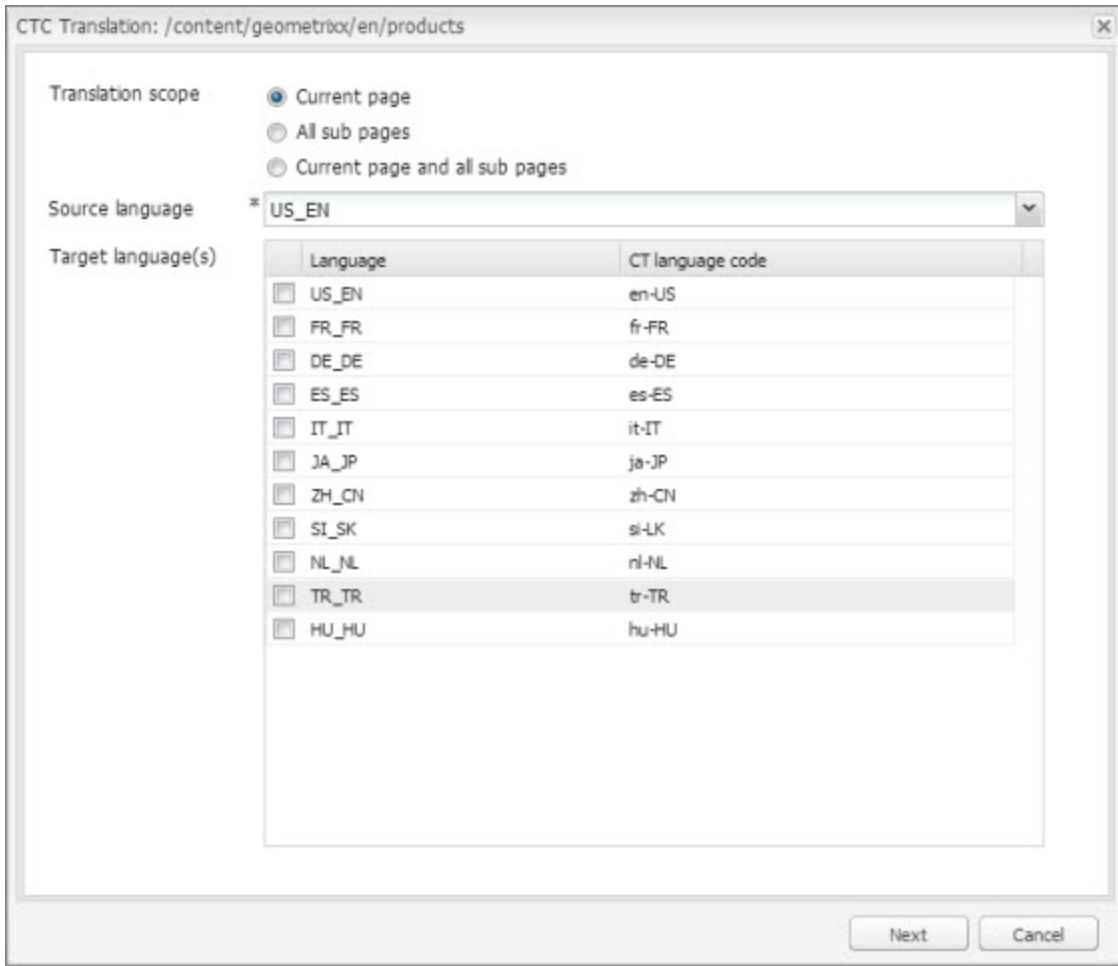
2. Click **Submit** to send the content to the Translation Queue.  
A message box opens, confirming that the page or pages have been added to the queue.
3. Click **OK** to close the message box.

**Important:** You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.

### 4.1.3 Sidekick - Wizard

You use this interface to submit content to the Translation Queue or directly for translation.

**Note:** Depending on your user permissions or your company configuration, you may not be able to send out content directly for translation.

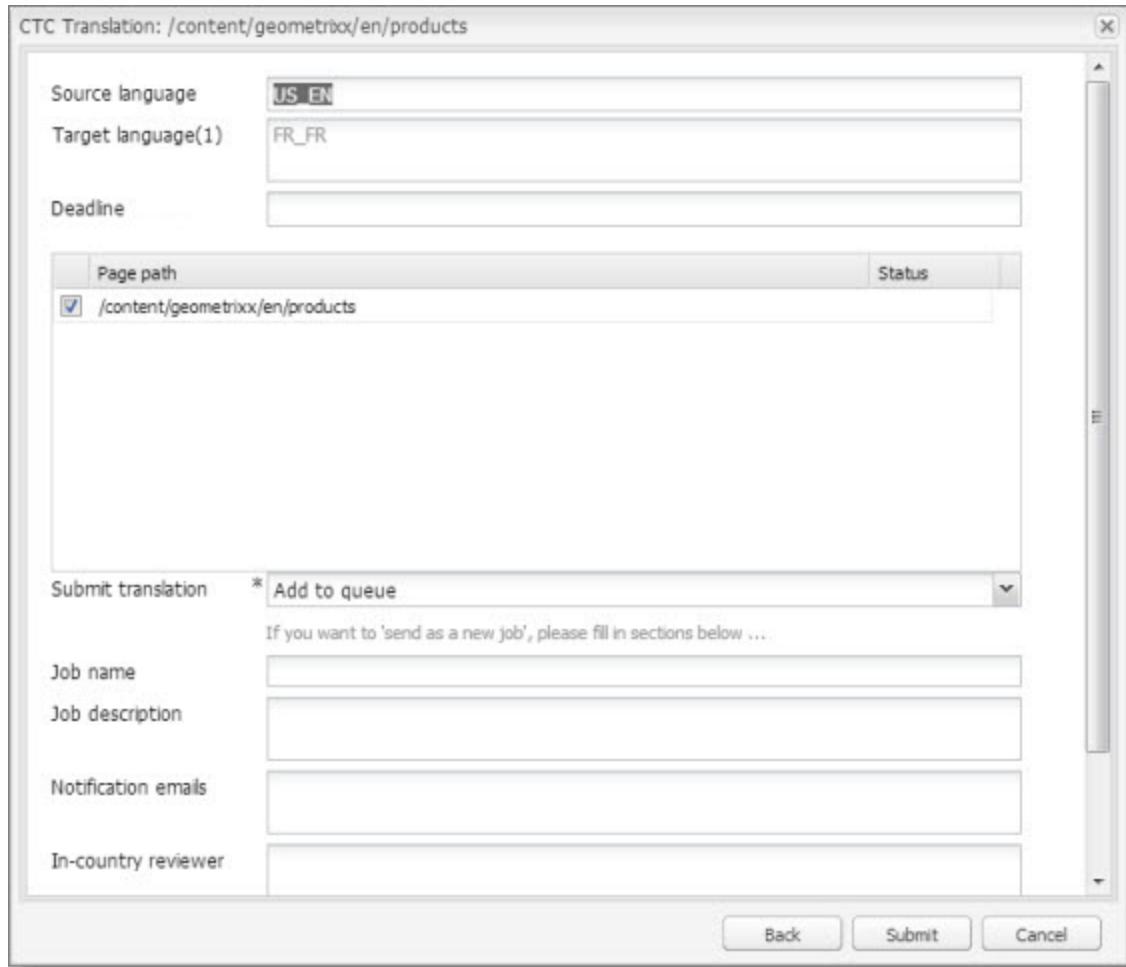


1. Enter the following information about the translation options:

| Option             | Description   |
|--------------------|---|
| Translation scope  | Determine the scope of the pages to send for translation. This is one of the following: <ul style="list-style-type: none"> <li>■ <b>Current page:</b> The Connector sends the current page for translation.</li> <li>■ <b>All sub pages:</b> The Connector sends all the sub-pages for translation. It does not send the current page.</li> <li>■ <b>Current page and all sub pages:</b> The Connector sends the current page and all its sub-pages for translation.</li> </ul> |
| Source language    | Select the source language to send for translation.   |
| Target language(s) | Select one or more target languages to send for translation.  |

2. Click **Next**.

The second page of the wizard opens.



The following options are available:

| Option           | Description   |
|------------------|---|
| Source language  | The source language you selected in the previous page of the wizard. Read-only. To change this value, click <b>Back</b> .   |
| Target languages | The target languages, including the number of target languages, you selected in the previous page of the wizard. Read-only. To change this value, click <b>Back</b> . |

| Option              | Description  |
|---------------------|--|
| Deadline            | <p>The requested translation deadline. This is the date when you expect the translated content to return. Click in the field and select a date in the calendar that opens. This information is sent to the translation provider as metadata of the translation package.</p> <p><b>Recommendation:</b> Discuss with your translation provider whether to use the information in this field.</p>   |
| Page Path/Status    | This list displays the path and the name of all pages you are sending for translation.   |
| Submit Translation  | <p>Indicate where to submit the specified pages for translation. This is one of the following:</p> <ul style="list-style-type: none"> <li>■ <b>Add to queue:</b> The Connector adds the specified pages to the Translation Queue.</li> </ul> <p><b>Important:</b> You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see "<a href="#">Submitting Content for Translation from the Translation Queue</a>" on page 61.</p> <ul style="list-style-type: none"> <li>■ <b>Send as a new job:</b> The Connector immediately sends out the specified pages for translation as a new translation job, according to your company's routing rules and the options you specify below.</li> </ul> <p><b>Note:</b> This option is available only to users with permission to send pages directly out for translation.</p> |
| Job Name            | <p>Your name for this translation job. This information is sent to your translation provider.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>   |
| Job Description     | <p>Your description for the translation job. This information is sent to your translation provider.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>   |
| Notification Emails | <p>Enter one or more email addresses that will receive notification when the content leaves AEM and when it returns to AEM. Use a comma to separate multiple email addresses.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>   |

| Option              | Description   |
|---------------------|---|
| In-country Reviewer | Optional. This is generally the name of the localization reviewer, which is stored in the <code>InCountryReviewer</code> attribute in the XML sent to the translation provider. By default, this field is hidden.<br>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.  |
| Content Type        | You can tag the content in a translation job as a specific content type. Depending on your company's configuration, the Clay Tablet Platform may send the content to a specific translation provider based on the content type. Select one of the following content types: <ul style="list-style-type: none"> <li>■ Marketing</li> <li>■ Technical</li> <li>■ Legal</li> </ul> <b>Note:</b> You may see different content types if your company has configured custom content types.<br>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above. |
| Choose LSP          | Select the translation provider for your translation job. Your Connector administrator specifies the default translation provider.<br>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.   |

3. Click **Submit** to submit the specified pages either to the Translation Queue or directly to translation, as you indicated above.
4. If you submitted the pages directly for translation, a message box opens, confirming that you want to send out the translation job. Click **OK** to proceed.
5. The wizard page displays a green box in the **Status** column, indicating that the translation submission was successful.
6. Click **Close** to close the wizard.

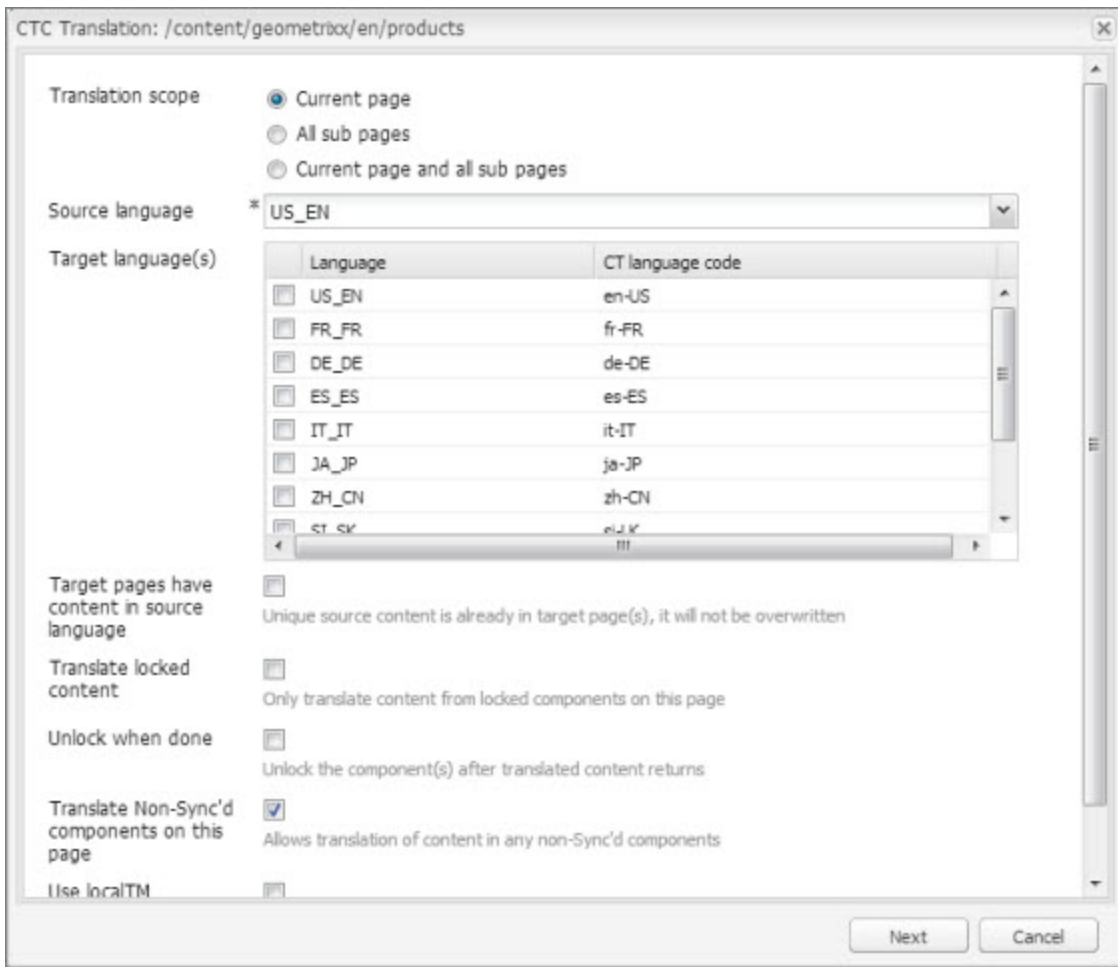
For information about the events that occur when the Connector sends out content for translation, see ["Sending Content for Translation"](#) on page 18.

**Tip:** You can monitor the translation progress from within the Connector. For detailed instructions, see ["Monitoring Translation Status and Jobs and Viewing Translated Content"](#) on page 71.

#### 4.1.4 Sidekick - Wizard with Options

You use this interface to submit content to the Translation Queue or directly for translation.

**Note:** Depending on your user permissions or your company configuration, you may not be able to send out content directly for translation.



1. Enter the following information about the translation options:

| Option             | Description   |
|--------------------|---|
| Translation scope  | Determine the scope of the pages to send for translation. This is one of the following: <ul style="list-style-type: none"> <li>■ <b>Current page:</b> The Connector sends the current page for translation.</li> <li>■ <b>All sub pages:</b> The Connector sends all the sub-pages for translation. It does not send the current page.</li> <li>■ <b>Current page and all sub pages:</b> The Connector sends the current page and all its sub-pages for translation.</li> </ul> |
| Source language    | Select the source language to send for translation.   |
| Target language(s) | Select one or more target languages to send for translation.  |

| Option                                       | Description   |
|--|---|
| Target Pages Have Content In Source Language | <p>This option is relevant when the target pages are MSM (Multi Site Manager) live copy pages, which means that AEM automatically updates a target page when the corresponding source page changes. It prevents the Connector from overwriting unique source content that already exists in the target pages.</p> <p>This is useful when you are sending a page for translation that has been used in the past to push content to other pages, and includes target page content which has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs. Select this option when you <i>do not</i> want the Connector to overwrite components in the target pages that include regionalized content with the newly translated content.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector <i>does not</i> overwrite unique source content that already exists in the target pages.</li> <li>■ If this check box is cleared, the Connector <i>does</i> overwrite unique source content that already exists in the target pages.</li> </ul> <p><b>Recommendation:</b> Select this check box if you are using the live-copy feature.</p>  |
| Translate Locked Content                     | <p>This option enables users to send out only content from locked components for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users can send out content for translation only if it is from a locked component.</li> <li>■ If this check box is cleared, users can send out content for translation whether or not it is from a locked component</li> </ul> <p><b>Note:</b> Locked components have an inheritance relationship between a source Blueprint page and the connected live copy page. When sending content for translation using Sidekick, users can choose whether to send for translation the content from locked components, which is inherited from a Blueprint component. This is useful if, for example, the page has both global and regional information and you only want to translate (replace) the global content that is created via a Blueprint page. In this scenario, suppose that the regional content on the page is manually translated in house, and that it has not changed. You would not want to tamper with it. However, using the same scenario, the global content from head office <i>has</i> changed and needs translation. You would select this check box to separate the content and localize only the new, inherited content.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even if it is not selected. This occurs because only content from locked components are rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |

| Option                                       | Description  |
|--|--|
| Unlock When Done                             | <p>This option automatically unlocks a component after translated content returns. Suppose you send a page for translation that has been used previously to push content to other pages, and it includes target page content that has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs, so you select the <b>Target Pages Have Content In Source Language</b> option, which prevents the Connector from overwriting those regionalized target pages with newly translated content. If following that translation, you want to treat the resulting translations as regional, and you no longer want to inherit content from the Blueprint pages, select this check box.</p> <p><b>Warning:</b> This breaks the inheritance between the component and its Blueprint page, so that it no longer inherits new content. However, you can use the <code>CTCRestoreOriginalSync</code> workflow to relock the component and recreate the inheritance. For details, see <a href="#">"Relocking Unlocked Components"</a> on page 79.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector automatically unlocks a component after translated content returns.</li> <li>■ If this check box is cleared, the Connector does not automatically unlock a component after translated content returns.</li> </ul>   |
| Translate Non-Sync'd Components on this page | <p>This option enables users to send content for translation even if it is not synchronized. This means it <i>does not</i> have a relationship to a Blueprint page, so it cannot be synchronized with it. This can happen if you are not using the MSM (Multi Site Manager) feature of AEM, or if this is a page with regionalized content that does not inherit content from a Blueprint page.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users <i>can</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> <li>■ If this check box is cleared, users <i>cannot</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> </ul> <p><b>Important:</b> The Connector treats certain page properties (<code>jcr:content</code>, <code>jcr:title</code>, <code>jcr:description</code>) as <i>unlocked</i> page properties. Therefore, if you want the Connector to send these page properties for translation, you must select this check box.</p> <p><b>Recommendation:</b> Select this check box if you are using either the live-copy or the language-copy features.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even when it is not. This occurs because only content from locked components is rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |

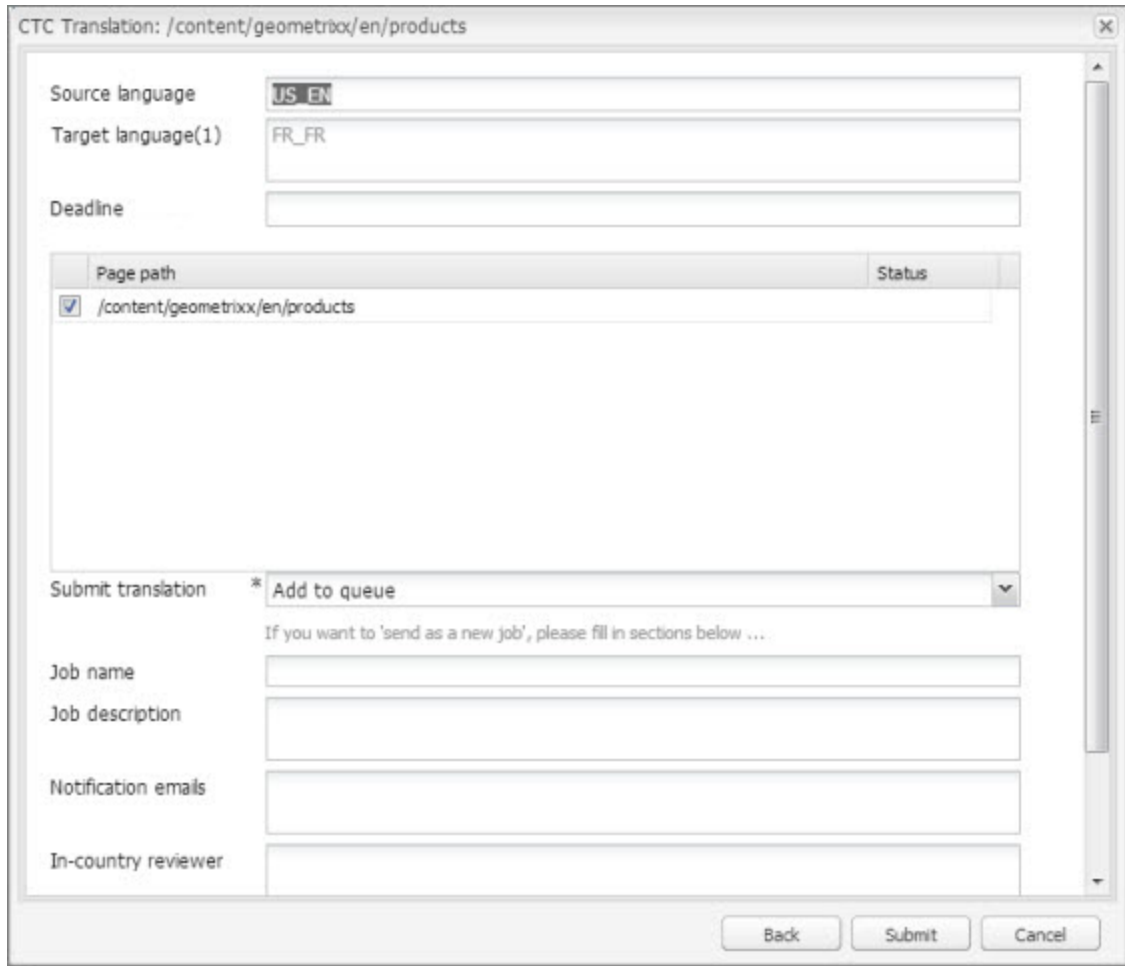


| Option       | Description   |
|--------------|---|
| Use local TM | <p>This feature determines whether to check each component in the source version of the item for any content changes, and send only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Connector sends to translation providers, which reduces your cost. However, it needs the Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector checks whether content was already translated before sending it out for translation.</li> <li>■ If this check box is cleared, the Connector sends out content for translation without checking whether it has already been translated.</li> </ul> |

**Note:** Your company's Connector configuration determines the default settings of these last five options. For more information, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

2. Click **Next**.

The second page of the wizard opens.



The following options are available:

| Option           | Description   |
|------------------|---|
| Source language  | The source language you selected in the previous page of the wizard. Read-only. To change this value, click <b>Back</b> .   |
| Target languages | The target languages, including the number of target languages, you selected in the previous page of the wizard. Read-only. To change this value, click <b>Back</b> .   |
| Deadline         | The requested translation deadline. This is the date when you expect the translated content to return. Click in the field and select a date in the calendar that opens. This information is sent to the translation provider as metadata of the translation package.<br><b>Recommendation:</b> Discuss with your translation provider whether to use the information in this field. |

| Option              | Description  |
|---------------------|--|
| Page Path/Status    | This list displays the path and the name of all pages you are sending for translation.   |
| Submit Translation  | <p>Indicate where to submit the specified pages for translation. This is one of the following:</p> <ul style="list-style-type: none"> <li>■ <b>Add to queue:</b> The Connector adds the specified pages to the Translation Queue.</li> </ul> <p><b>Important:</b> You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see "<a href="#">Submitting Content for Translation from the Translation Queue</a>" on page 61.</p> <ul style="list-style-type: none"> <li>■ <b>Send as a new job:</b> The Connector immediately sends out the specified pages for translation as a new translation job, according to your company's routing rules and the options you specify below.</li> </ul> <p><b>Note:</b> This option is available only to users with permission to send pages directly out for translation.</p> |
| Job Name            | <p>Your name for this translation job. This information is sent to your translation provider.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>   |
| Job Description     | <p>Your description for the translation job. This information is sent to your translation provider.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>   |
| Notification Emails | <p>Enter one or more email addresses that will receive notification when the content leaves AEM and when it returns to AEM. Use a comma to separate multiple email addresses.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>   |
| In-country Reviewer | <p>Optional. This is generally the name of the localization reviewer, which is stored in the <code>InCountryReviewer</code> attribute in the XML sent to the translation provider. By default, this field is hidden.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>  |

| Option       | Description   |
|--------------|---|
| Content Type | <p>You can tag the content in a translation job as a specific content type. Depending on your company's configuration, the Clay Tablet Platform may send the content to a specific translation provider based on the content type. Select one of the following content types:</p> <ul style="list-style-type: none"> <li>■ Marketing</li> <li>■ Technical</li> <li>■ Legal</li> </ul> <p><b>Note:</b> You may see different content types if your company has configured custom content types.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p> |
| Choose LSP   | <p>Select the translation provider for your translation job. Your Connector administrator specifies the default translation provider.</p> <p>Required and relevant only when <code>Send as a new job</code> is selected in the <b>Submit Translation</b> field, above.</p>  |

3. Click **Submit** to submit the specified pages either to the Translation Queue or directly to translation, as you indicated above.
4. If you submitted the pages directly for translation, a message box opens, confirming that you want to send out the translation job. Click **OK** to proceed.
5. The wizard page displays a green box in the **Status** column, indicating that the translation submission was successful.
6. Click **Close** to close the wizard.

For information about the events that occur when the Connector sends out content for translation, see ["Sending Content for Translation"](#) on page 18.

**Tip:** You can monitor the translation progress from within the Connector. For detailed instructions, see ["Monitoring Translation Status and Jobs and Viewing Translated Content"](#) on page 71.

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## 4.2 Sending Content for Translation Using the Bulk Translation Wizard

The Bulk Translation wizard enables you to select, send, and receive large quantities of content for translation in only a few clicks.

This is useful for quickly sending out entire sections, sites, or content trees for translation into one or more languages. Each group of pages you send out for translation is a separate job. You can specify different settings and create a different deadline for each job.

You access the Bulk Translation wizard from the Clay Tablet Connector rail or directly from your Web browser address bar.

When you use the Bulk Translation wizard, you can submit content either to the Translation Queue or directly to translation.

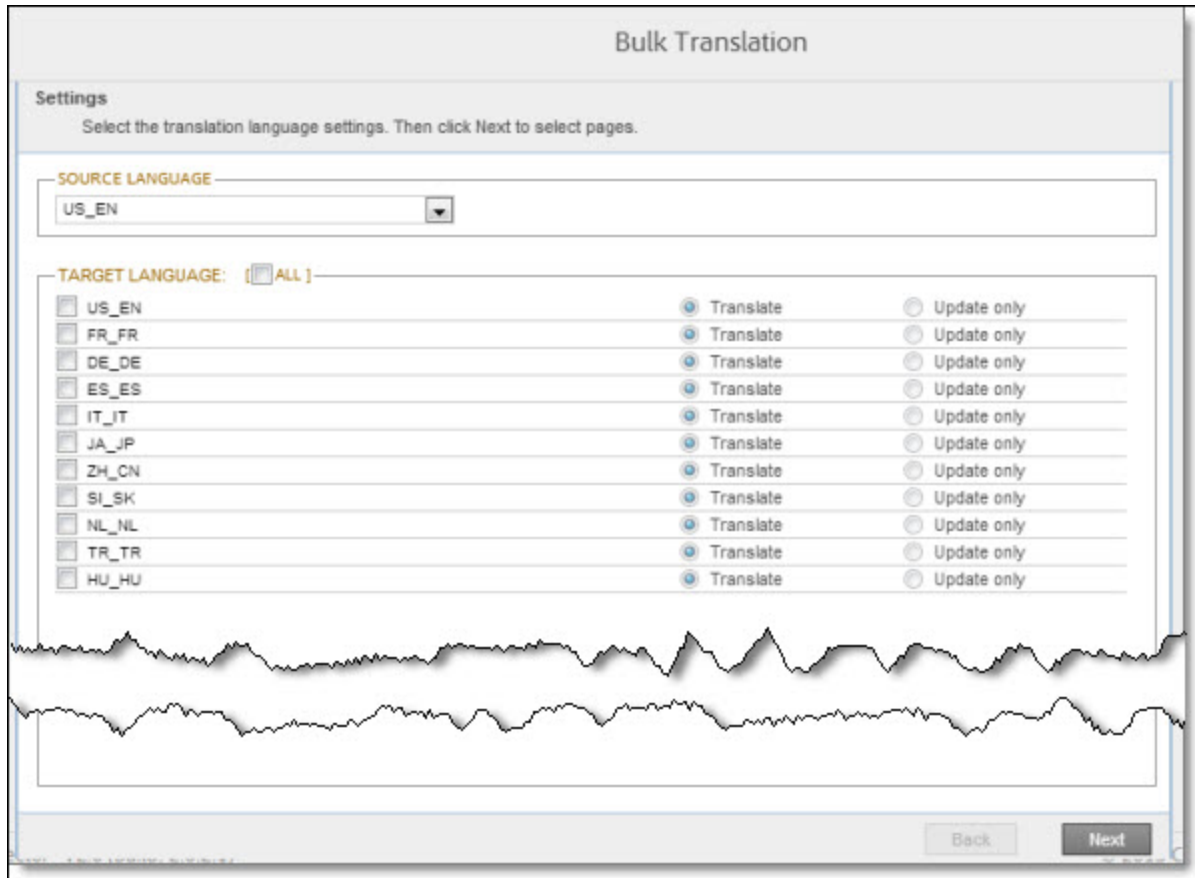
**Note:** You can submit tags and dictionaries (i18n items) for translation only using the Bulk Translation wizard.

**Note:** Depending on your user permissions or your company configuration, you may not be able to send out content directly for translation.

1. Do one of the following to open the Bulk Translation wizard:

- In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail. Then, click **Bulk Translation** in the Clay Tablet Connector rail.
- In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **Bulk Translation** in the Clay Tablet Connector rail.
- In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **Bulk Translation** in the Clay Tablet Connector rail.
- In your Web browser, navigate to `/content/ctctranslation/bulktrans.html` on your AEM instance.

The **Settings** page of the Bulk Translation wizard opens.



2. In the **Settings** page, you choose the following settings:

| Setting               | Description   |
|-----------------------|---|
| Source Language       | Select the source language for translation. The Connector will send pages in this source language for translation.  |
| Target Language       | Select the check boxes for all the target languages into which you want to translate the source content. The list displays all the languages that are set up in AEM. To select all available languages, select the <b>All</b> check box.  |
| Translate/Update Only | For each language you select, choose one of the following options: <ul style="list-style-type: none"> <li>■ <b>Translate</b>: This creates a copy of all the source nodes and pages in the target. The Connector sends all pages in the source site structure for translation.</li> <li>■ <b>Update only</b>: This updates existing target pages only. The Connector does not create new pages in the target structure. If there is a <i>new</i> source page, (without corresponding target page), then the Connector does not send that page for translation.</li> </ul> |

3. Click **Next**.

The **Item Type** page opens.

The screenshot shows the 'Item Type' page with the following details:

- Item Type:**  Pages  Tags  i18n dictionaries
- Select pages for translation. Then select translation options.**
- Search From Site Path:** /content/geometrix
- Modification Filter:** From: [ ] To: 2014-10-29  Apply Modification Filter
- Search Using Agent:** Get current page and all children pages
- Total Displayed:** 254 **Total Selected (for translation):** 254

| Path (Toggle filter)   | Content | Template             | Modification              |
|--|---------|----------------------|---------------------------|
| <input checked="" type="checkbox"/> /content/geometrix                     | cq:Page |                      | 2011-11-01 10:11:24 (m) ^ |
| <input checked="" type="checkbox"/> /content/geometrix/de                  | cq:Page | Homepage             | 2014-02-07 16:23:22 (m)   |
| <input checked="" type="checkbox"/> /content/geometrix/de/community        | cq:Page | Geometrix Content Pa | 2010-07-28 15:21:20 (m)   |
| <input checked="" type="checkbox"/> /content/geometrix/de/toolbar/contacts | cq:Page | Geometrix Content Pa | 2014-03-25 17:40:20 (m) v |

4. At the top of the page, select one of the following item types:
  - **Pages:** Web pages.
  - **Tags:** Metadata assigned to a content item within AEM (usually a page), which act as keywords or labels attached to that content item.
  - **i18n dictionaries:** Texts and their translations in a CQ5 Translator dictionary.
5. In the **Search from Site Path** field, specify the highest root folder of all source pages, tags, or dictionaries to send for translation. Either:
  - Click the arrow at the end of the field , navigate to that path, select it, and click **Select**.
  - Type the path in the following format: /content/geometrix/en.
6. Optional. In the **Modification Filter From** field, enter the earliest modification date for which to include items. Enter the date in the YYYY-MM-DD format. In the **To** field, enter the latest modification date for which to include pages. To apply this filter to the items that the search agent will collect, select the **Apply Modification Filter** check box. If you use this option, only items that were changed in the specified date range are included.
7. In the **Search Using Agent** field, select an agent to collect items to send for translation. Select a custom agent or one of the following pre-configured agents from the list:
  - **Page agents**, which are available only if **Pages** is selected in **Item Type**, at the top of the page:
    - **Get current page:** Default. The agent collects the root page of the path specified in the **Search from Site Path** box, above.
    - **Get all children pages:** The agent collects all children pages of the path specified in the **Search from Site Path** box, above. It does not collect any pages in the root path.
    - **Get current page and all children pages:** The agent collects the root page and all children pages of the path specified in the **Search from Site Path** box, above.

- The `Get current and child tags` agent, which is available only if **Tags** is selected in **Item Type**, at the top of the page.
- The `Get i18n` agent, which is available only if **i18n dictionaries** is selected in **Item Type**, at the top of the page.

**Note:** For information on creating a custom agent, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

8. Click **Add**.

The specified agent collects all items that match the search criteria. By default, the check box for each item is selected.

The following summary information is displayed:

- **Total Displayed:** The total number of items available for selection.
- **Total Selected (for translation):** The number of items selected to send out for translation.

The following information is displayed about each item:

| Column       | Description   |
|--------------|---|
| Path         | The path to the item to send out for translation.   |
| Content      | The type of content to send out for translation. Supported values are all the types of nodes included in your company's website.  |
| Template     | The AEM template used to create the item.   |
| Modification | <ul style="list-style-type: none"> <li>■ The date and time when the item was last modified, in the following format: <code>YYYY-MM-DD kk:mm:ss</code>, where <code>kk</code> is the hour represented by a 24-hour clock.</li> <li>■ The <code>(m)</code> following the date and time indicates that the item was modified. The username of the user who last modified the item is displayed in parentheses, for example, <code>[admin]</code>.</li> </ul> |

**Note:** You can repeat steps 3 to 6 to perform multiple searches and add multiple sets of items with different root folders to the list of items to translate. However, all sets of items must be of the same type, such as page items.

**Note:** You can select one dictionary item at a time for translation. To select another dictionary item for translation, run the Bulk Translation wizard again.

9. Clear the check boxes of any items you *do not* want to send out for translation. Ensure that the check boxes are selected for any items you want to send out for translation.
10. Use the following features to modify the list of items to send out for translation:
  - To select the check boxes for all the items in the list, click **Select all**.
  - To clear the check boxes for all the items in the list, click **Unselect all**.



■ To remove all the items from the list, even if the corresponding check boxes are selected, click **Clear**.

11. Optional. To update the **Total Selected (for translation)** field above with the number of items with selected check boxes, click **Update**.

12. Click **Next**.

The **Options** page opens.

■ Version displayed if **Pages** is selected in the **Item Type** page of the wizard.

The screenshot shows a dialog box titled "Options" with the following content:

Select the translation option settings.  
Then click 'Add to Queue' to submit pages to translation queue or click 'Next' if you need to start a new translation job.

- Use LocalTM
- Target pages have content in source language
- Only translate content from locked components
- Unlock the component after translated content come back
- Allow translate content from Not-Sync components

At the bottom of the dialog box, there are four buttons: Cancel, Back, Add to Queue, and Next.

■ Version displayed if **Tags** or **I18N dictionaries** is selected in the **Item Type** page of the wizard.

The screenshot shows a dialog box titled "Options" with the following content:

Select the translation option settings.  
Then click 'Add to Queue' to submit pages to translation queue or click 'Next' if you need to start a new translation job.

- Use LocalTM
- Save existing target content to LocalTM

At the bottom of the dialog box, there are four buttons: Cancel, Back, Add to Queue, and Next.

13. Enter the following information about the translation options:

**Note:** Your company's configuration determines the default value of each option.

| Option                                       | Description  |
|--|--|
| Use Local TM                                 | <p>This feature determines whether to check each component in the source version of the item for any content changes, and send only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Connector sends to translation providers, which reduces your cost. However, it needs the Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector checks whether content was already translated before sending it out for translation.</li> <li>■ If this check box is cleared, the Connector sends out content for translation without checking whether it has already been translated.</li> </ul>  |
| Target pages have content in source language | <p>This option is relevant when the target pages are MSM (Multi Site Manager) live copy pages, which means that AEM automatically updates a target page when the corresponding source page changes. It prevents the Connector from overwriting unique source content that already exists in the target pages.</p> <p>This is useful when you are sending a page for translation that has been used in the past to push content to other pages, and includes target page content which has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs. Select this option when you <i>do not</i> want the Connector to overwrite components in the target pages that include regionalized content with the newly translated content.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector <i>does not</i> overwrite unique source content that already exists in the target pages.</li> <li>■ If this check box is cleared, the Connector <i>does</i> overwrite unique source content that already exists in the target pages.</li> </ul> <p><b>Recommendation:</b> Select this check box if you are using the live-copy feature.</p> <p><b>Note:</b> This option is available only if <b>Pages</b> is selected in the <b>Item Type</b> page of the wizard.</p> |

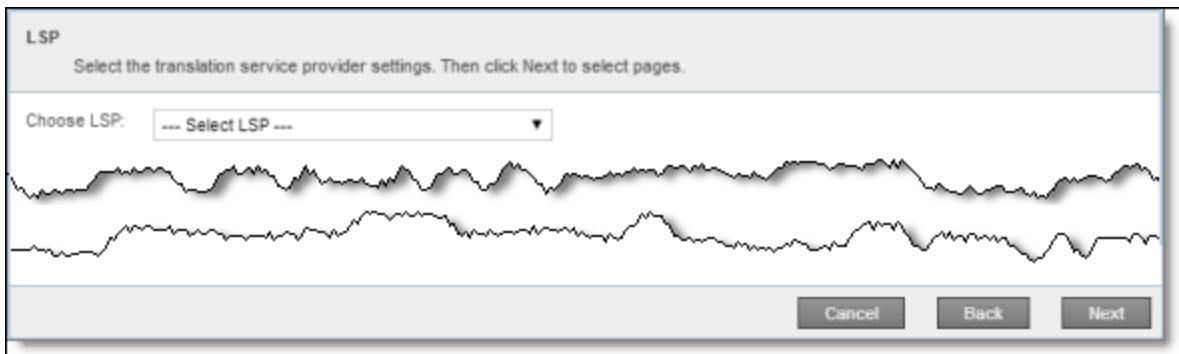
| Option  | Description   |
|---|---|
| Only translate content from locked components | <p>This option enables users to send out only content from locked components for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users can send out content for translation only if it is from a locked component.</li> <li>■ If this check box is cleared, users can send out content for translation whether or not it is from a locked component</li> </ul> <p><b>Note:</b> Locked components have an inheritance relationship between a source Blueprint page and the connected live copy page. When sending content for translation using Sidekick, users can choose whether to send for translation the content from locked components, which is inherited from a Blueprint component. This is useful if, for example, the page has both global and regional information and you only want to translate (replace) the global content that is created via a Blueprint page. In this scenario, suppose that the regional content on the page is manually translated in house, and that it has not changed. You would not want to tamper with it. However, using the same scenario, the global content from head office <i>has</i> changed and needs translation. You would select this check box to separate the content and localize only the new, inherited content.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even if it is not selected. This occurs because only content from locked components are rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> <p><b>Note:</b> This option is available only if <b>Pages</b> is selected in the <b>Item Type</b> page of the wizard.</p> |

| Option  | Description  |
|---|--|
| Unlock the component after translated content come back | <p>This option automatically unlocks a component after translated content returns. Suppose you send a page for translation that has been used previously to push content to other pages, and it includes target page content that has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs, so you select the <b>Target Pages Have Content In Source Language</b> option, which prevents the Connector from overwriting those regionalized target pages with newly translated content. If following that translation, you want to treat the resulting translations as regional, and you no longer want to inherit content from the Blueprint pages, select this check box.</p> <p><b>Warning:</b> This breaks the inheritance between the component and its Blueprint page, so that it no longer inherits new content. However, you can use the <code>CTCRestoreOriginalSync</code> workflow to relock the component and recreate the inheritance. For details, see <a href="#">"Relocking Unlocked Components"</a> on page 79.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector automatically unlocks a component after translated content returns.</li> <li>■ If this check box is cleared, the Connector does not automatically unlock a component after translated content returns.</li> </ul> <p><b>Note:</b> This option is available only if <b>Pages</b> is selected in the <b>Item Type</b> page of the wizard.</p>   |
| Allow translate content from Not-Sync components        | <p>This option enables users to send content for translation even if it is not synchronized. This means it <i>does not</i> have a relationship to a Blueprint page, so it cannot be synchronized with it. This can happen if you are not using the MSM (Multi Site Manager) feature of AEM, or if this is a page with regionalized content that does not inherit content from a Blueprint page.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users <i>can</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> <li>■ If this check box is cleared, users <i>cannot</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> </ul> <p><b>Important:</b> The Connector treats certain page properties (<code>jcr:content</code>, <code>jcr:title</code>, <code>jcr:description</code>) as <i>unlocked</i> page properties. Therefore, if you want the Connector to send these page properties for translation, you must select this check box.</p> <p><b>Recommendation:</b> Select this check box if you are using either the live-copy or the language-copy features.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even when it is not. This occurs because only content from locked components is rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> <p><b>Note:</b> This option is available only if <b>Pages</b> is selected in the <b>Item Type</b> page of the wizard.</p> |

| Option                                  | Description   |
|---|---|
| Save existing target content to LocalTM | <p>This option saves any target content that has already been translated to the local translation memory (TM) instead of sending it out for translation:</p> <ul style="list-style-type: none"> <li>■ When this option is selected: <ul style="list-style-type: none"> <li>▣ The Connector <i>does not</i> send out for translation entries that already have translations. Instead, it stores these translations in the local TM.</li> <li>▣ The Connector sends out for translation only entries that do not have corresponding translations.</li> </ul> </li> <li>■ When this option is not selected, the Connector sends out entries for translation unless corresponding translations already exist in the local TM.</li> </ul> <p><b>Note:</b> This option is available only if <b>Tags</b> or <b>i18n dictionaries</b> is selected in the <b>Item Type</b> page of the wizard.</p> |

14. Do one of the following:

- ▣ If you want to send the selected items to the Translation Queue instead of sending them out directly for translation, click **Add to queue**. The Translation Queue opens. For details, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.
- ▣ To immediately send out the selected items for translation, click **Next**.
  - ▣ If multiple translation providers are configured for your company, the **LSP** page of the wizard opens, as described below.



In the **Choose LSP** list, select the translation provider for this translation job from the list, and click **Next** to open the Translation Job page of the wizard.

- ▣ Otherwise, the Translation Job page of the wizard opens directly.

15. In the **Translation Job** page of the wizard, enter the following information about the files to send out for translation:

| Option            | Description   |
|-------------------|---|
| Deadline          | The requested translation deadline. This is the date when you expect the translated content to return. Click in the field and select a date in the calendar that opens. This information is sent to the translation provider as metadata of the translation package.<br><b>Recommendation:</b> Discuss whether to use this feature with your translation provider(s). |
| Translation Notes | Enter any additional information about this translation job. This information is sent to the translation provider as a comment in the metadata of the translation package.  |

| Option              | Description  |
|---------------------|--|
| Content Type        | <p>You can tag the content in a translation job as a specific content type. Depending on your company's configuration, the Clay Tablet Platform may send the content to a specific translation provider based on the content type. Select one of the following content types:</p> <ul style="list-style-type: none"> <li>■ Marketing</li> <li>■ Technical</li> <li>■ Legal</li> </ul> <p><b>Note:</b> You may see different content types if your company has configured custom content types.</p> |
| Quote               | Select this check box to inform the translation provider that you want to receive a quote before the translation process starts.   |
| Job Name            | Your name for this translation job. By default this includes the username, date, and time when you created the job, for example: Submit by [admin] @ 2013-12-20 6.57 PM. This is stored in the <code>CQJobName</code> attribute in the XML that the Connector sends to the translation provider.   |
| PO Reference        | Enter the purchase order reference number.   |
| Job Description     | Additional information about this job. This is stored in the <code>CQJobDescription</code> attribute in the XML that the Connector sends to the translation provider.  |
| Notification Emails | Enter one or more email addresses that will receive notification when the content leaves AEM and when it returns to AEM. Use a comma to separate multiple email addresses.   |
| In-country Reviewer | Optional. This is generally the name of the localization reviewer, which is stored in the <code>InCountryReviewer</code> attribute in the XML sent to the translation provider. By default, this field is hidden.  |

**Note:** If you want to send the selected items to the Translation Queue instead of sending them out directly for translation, click **Add to queue**. The Translation Queue opens. For details, see ["Submitting Content for Translation from the Translation Queue"](#) on page 61.

16. Click **Start Translation**.

The **Job Details** tab of the **Translation Status** page opens, where you can monitor the progress of your translation job. For details, see ["Monitoring Pages in a Translation Job and Viewing Translated Content"](#) on page 75.

For information about the events that occur when the Connector sends out content for translation, see ["Sending Content for Translation"](#) on page 18.

## 4.3 Sending Content to the Translation Queue Using Workflow

You can send content to the Translation Queue using the `Sample_CT_Workflow_Translation` workflow. For detailed integration instructions, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.


There are two ways to send content to the Translation Queue using workflow:

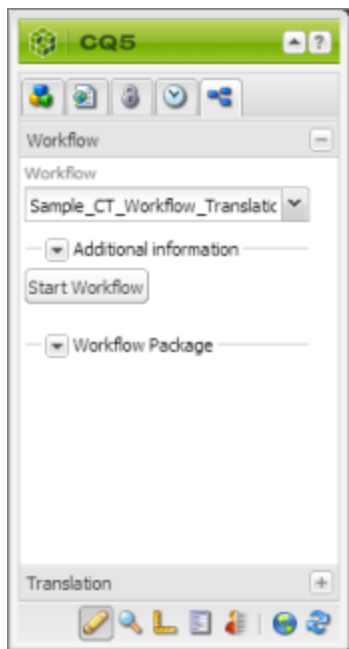
- from Sidekick, as described on page 48
- from the Inbox, as described on page 53

**Important:** You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.

### 4.3.1 Sending Content to the Translation Queue Using Workflow with Sidekick

To send content to the Translation Queue while using workflow from Sidekick:

1. Double-click a page to open it with Sidekick, which is a floating toolbar.
2. In **Sidekick**, click the **Workflow** tab .
3. In the **Workflow** tab, select the `Sample_CT_Workflow_Translation` workflow from the **Workflow** list, and then click **Start Workflow**.





**Note:** If the `Sample_CT_Workflow_Translation` workflow is not available for selection from the **Workflow** list, then it is not integrated. For detailed integration instructions, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

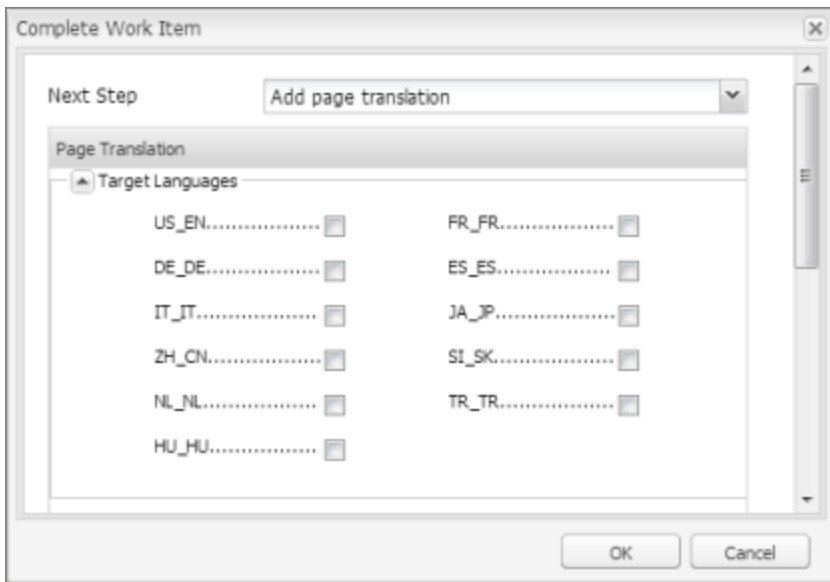
The **Workflow** tab refreshes.




The **Current Step** is Translation setting.

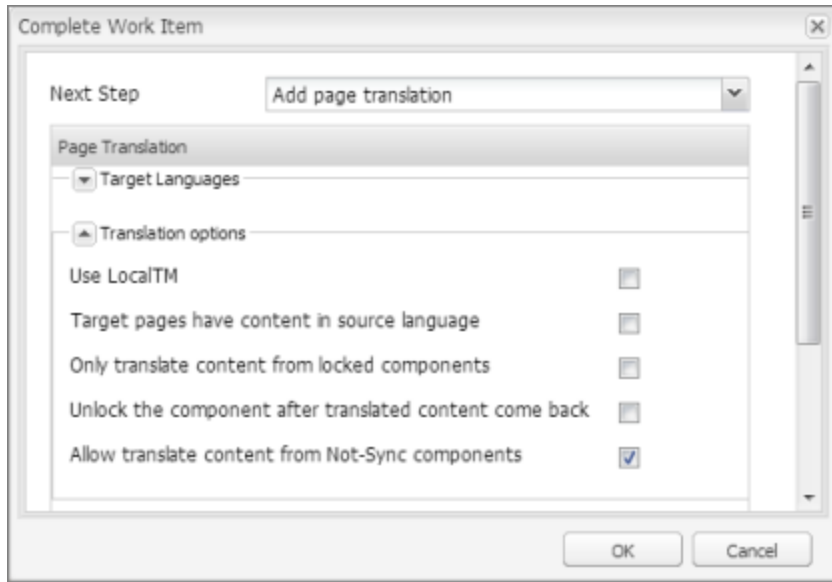
4. Click **Complete**.

The **Complete Work Item** dialog box opens.



The **Next Step** is Add page translation.

5. In the **Target Languages** section, select the check boxes for the target languages into which to translate the content.
6. Click the Collapse icon  to hide the **Target Languages** section. Alternatively, you can scroll down in the dialog box.
7. If the Simple UI with all options or the Wizard with all options setting is specified for your company, then the Translation Options section is displayed.




If the **Translation options** section is displayed, you can specify the following options:

**Notes:** The default settings for these options are specified in the **Translation Default Settings** section in the Configuration page. For details, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*. Depending on your company's configuration, some of the options described below may not be available:

| Option                                       | Description  |
|--|--|
| Use Local TM                                 | <p>This feature determines whether to check each component in the source version of the item for any content changes, and send only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Connector sends to translation providers, which reduces your cost. However, it needs the Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector checks whether content was already translated before sending it out for translation.</li> <li>■ If this check box is cleared, the Connector sends out content for translation without checking whether it has already been translated.</li> </ul>  |
| Target pages have content in source language | <p>This option is relevant when the target pages are MSM (Multi Site Manager) live copy pages, which means that AEM automatically updates a target page when the corresponding source page changes. It prevents the Connector from overwriting unique source content that already exists in the target pages.</p> <p>This is useful when you are sending a page for translation that has been used in the past to push content to other pages, and includes target page content which has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs. Select this option when you <i>do not</i> want the Connector to overwrite components in the target pages that include regionalized content with the newly translated content.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector <i>does not</i> overwrite unique source content that already exists in the target pages.</li> <li>■ If this check box is cleared, the Connector <i>does</i> overwrite unique source content that already exists in the target pages.</li> </ul> <p><b>Recommendation:</b> Select this check box if you are using the live-copy feature.</p> |

| Option  | Description   |
|---|---|
| Only translate content from locked components           | <p>This option enables users to send out only content from locked components for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users can send out content for translation only if it is from a locked component.</li> <li>■ If this check box is cleared, users can send out content for translation whether or not it is from a locked component</li> </ul> <p><b>Note:</b> Locked components have an inheritance relationship between a source Blueprint page and the connected live copy page. When sending content for translation using Sidekick, users can choose whether to send for translation the content from locked components, which is inherited from a Blueprint component. This is useful if, for example, the page has both global and regional information and you only want to translate (replace) the global content that is created via a Blueprint page. In this scenario, suppose that the regional content on the page is manually translated in house, and that it has not changed. You would not want to tamper with it. However, using the same scenario, the global content from head office <i>has</i> changed and needs translation. You would select this check box to separate the content and localize only the new, inherited content.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even if it is not selected. This occurs because only content from locked components are rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |
| Unlock the component after translated content come back | <p>This option automatically unlocks a component after translated content returns. Suppose you send a page for translation that has been used previously to push content to other pages, and it includes target page content that has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs, so you select the <b>Target Pages Have Content In Source Language</b> option, which prevents the Connector from overwriting those regionalized target pages with newly translated content. If following that translation, you want to treat the resulting translations as regional, and you no longer want to inherit content from the Blueprint pages, select this check box.</p> <p><b>Warning:</b> This breaks the inheritance between the component and its Blueprint page, so that it no longer inherits new content. However, you can use the <code>CTCRestoreOriginalSync</code> workflow to relock the component and recreate the inheritance. For details, see "<a href="#">Relocking Unlocked Components</a>" on page 79.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector automatically unlocks a component after translated content returns.</li> <li>■ If this check box is cleared, the Connector does not automatically unlock a component after translated content returns.</li> </ul>  |

| Option   | Description  |
|--|--|
| Allow translate content from Not-Sync components | <p>This option enables users to send content for translation even if it is not synchronized. This means it <i>does not</i> have a relationship to a Blueprint page, so it cannot be synchronized with it. This can happen if you are not using the MSM (Multi Site Manager) feature of AEM, or if this is a page with regionalized content that does not inherit content from a Blueprint page.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users <i>can</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> <li>■ If this check box is cleared, users <i>cannot</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> </ul> <p><b>Important:</b> The Connector treats certain page properties (<code>jcr:content</code>, <code>jcr:title</code>, <code>jcr:description</code>) as <i>unlocked</i> page properties. Therefore, if you want the Connector to send these page properties for translation, you must select this check box.</p> <p><b>Recommendation:</b> Select this check box if you are using either the live-copy or the language-copy features.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even when it is not. This occurs because only content from locked components is rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |

8. If the **Translation options** section is displayed, click the Collapse icon  to hide it. Alternatively, you can scroll down in the dialog box.
9. Optional. In the **Comments** section, enter any additional information about this workflow step. This is stored in AEM.
10. Click **OK**.

The Connector sends the content to the Translation Queue.

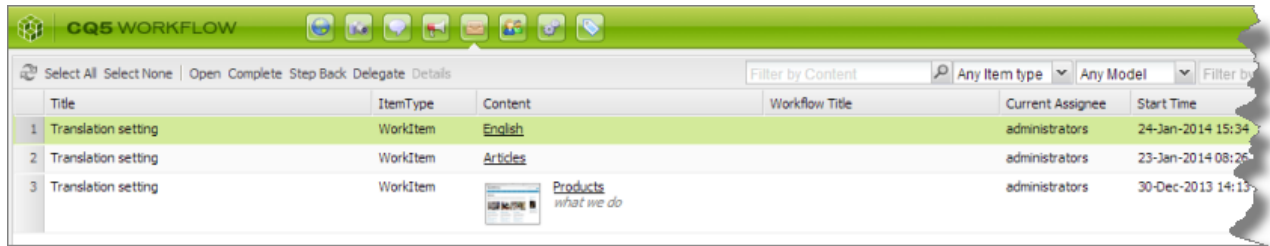
**Important:** You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.

### 4.3.2 Sending Content to the Translation Queue Using Workflow from the Inbox

To send content to the Translation Queue while using workflow from the Inbox:

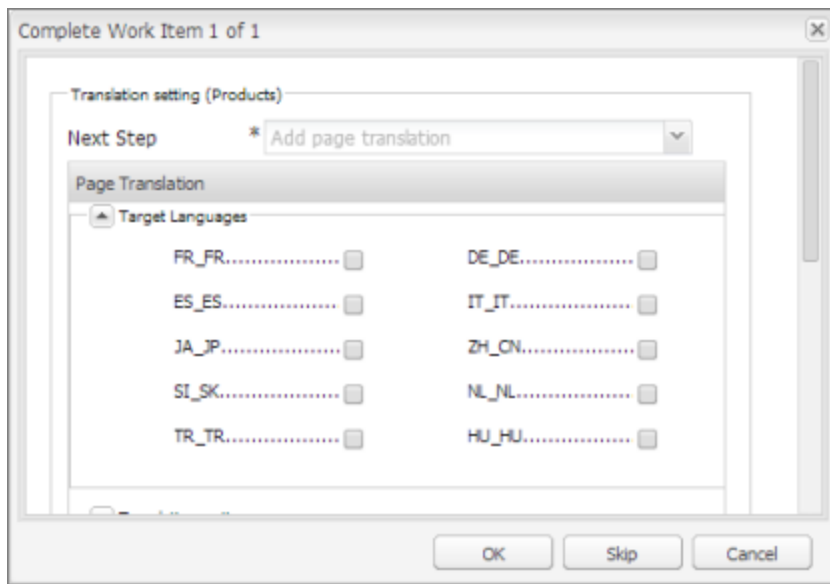
1. Do one of the following to open the Inbox:
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Tasks** section, click **Inbox**.
  - In the Classic UI of AEM, click **Inbox**.
  - In your Web browser, navigate to `/inbox.html` on your AEM instance.

The **Inbox** opens and displays workflow items.




2. Select a workflow item, right-click, and select **Complete** from the context menu.

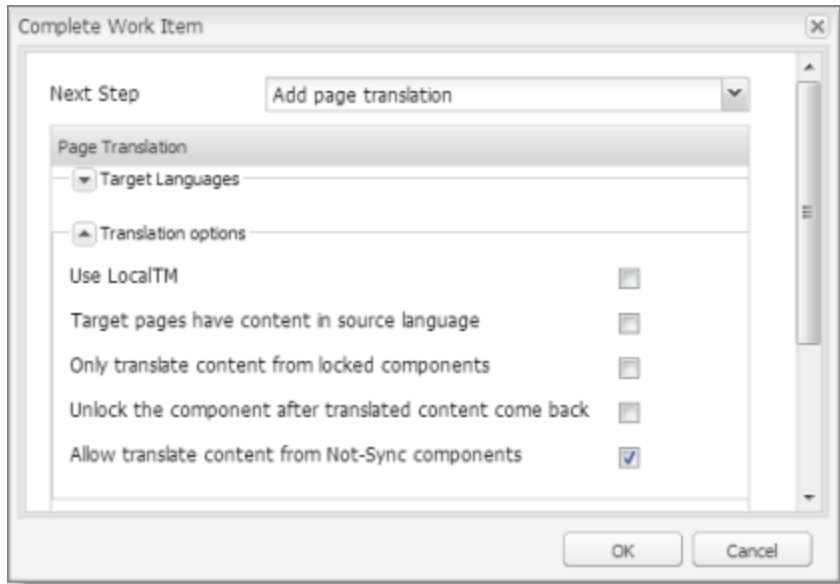
The **Complete Work Item** dialog box opens.



The **Next Step** is Add page translation.

3. In the **Target Languages** section, select the check boxes for the target languages into which to translate the content.
4. Click the Collapse icon  to hide the **Target Languages** section. Alternatively, you can scroll down in the dialog box.

The **Translation Options** section is displayed.




**Notes:** The default settings for these options are specified in the **Translation Default Settings** section in the Configuration page. For details, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*. Depending on your company's configuration, some of the options described below may not be available:

| Option       | Description   |
|--------------|---|
| Use Local TM | <p>This feature determines whether to check each component in the source version of the item for any content changes, and send only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Connector sends to translation providers, which reduces your cost. However, it needs the Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector checks whether content was already translated before sending it out for translation.</li> <li>■ If this check box is cleared, the Connector sends out content for translation without checking whether it has already been translated.</li> </ul> |

| Option  | Description   |
|---|---|
| Target pages have content in source language  | <p>This option is relevant when the target pages are MSM (Multi Site Manager) live copy pages, which means that AEM automatically updates a target page when the corresponding source page changes. It prevents the Connector from overwriting unique source content that already exists in the target pages.</p> <p>This is useful when you are sending a page for translation that has been used in the past to push content to other pages, and includes target page content which has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs. Select this option when you <i>do not</i> want the Connector to overwrite components in the target pages that include regionalized content with the newly translated content.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector <i>does not</i> overwrite unique source content that already exists in the target pages.</li> <li>■ If this check box is cleared, the Connector <i>does</i> overwrite unique source content that already exists in the target pages.</li> </ul> <p><b>Recommendation:</b> Select this check box if you are using the live-copy feature.</p>  |
| Only translate content from locked components | <p>This option enables users to send out only content from locked components for translation.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users can send out content for translation only if it is from a locked component.</li> <li>■ If this check box is cleared, users can send out content for translation whether or not it is from a locked component</li> </ul> <p><b>Note:</b> Locked components have an inheritance relationship between a source Blueprint page and the connected live copy page. When sending content for translation using Sidekick, users can choose whether to send for translation the content from locked components, which is inherited from a Blueprint component. This is useful if, for example, the page has both global and regional information and you only want to translate (replace) the global content that is created via a Blueprint page. In this scenario, suppose that the regional content on the page is manually translated in house, and that it has not changed. You would not want to tamper with it. However, using the same scenario, the global content from head office <i>has</i> changed and needs translation. You would select this check box to separate the content and localize only the new, inherited content.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even if it is not selected. This occurs because only content from locked components are rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |



| Option  | Description  |
|---|--|
| Unlock the component after translated content come back | <p>This option automatically unlocks a component after translated content returns. Suppose you send a page for translation that has been used previously to push content to other pages, and it includes target page content that has been changed, for example, regionalized. In this scenario you do not want to overwrite the regionalized content as the translation process occurs, so you select the <b>Target Pages Have Content In Source Language</b> option, which prevents the Connector from overwriting those regionalized target pages with newly translated content. If following that translation, you want to treat the resulting translations as regional, and you no longer want to inherit content from the Blueprint pages, select this check box.</p> <p><b>Warning:</b> This breaks the inheritance between the component and its Blueprint page, so that it no longer inherits new content. However, you can use the <code>CTCRestoreOriginalSync</code> workflow to relock the component and recreate the inheritance. For details, see "<a href="#">Relocking Unlocked Components</a>" on page 79.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, the Connector automatically unlocks a component after translated content returns.</li> <li>■ If this check box is cleared, the Connector does not automatically unlock a component after translated content returns.</li> </ul>   |
| Allow translate content from Not-Sync components        | <p>This option enables users to send content for translation even if it is not synchronized. This means it <i>does not</i> have a relationship to a Blueprint page, so it cannot be synchronized with it. This can happen if you are not using the MSM (Multi Site Manager) feature of AEM, or if this is a page with regionalized content that does not inherit content from a Blueprint page.</p> <ul style="list-style-type: none"> <li>■ If this check box is selected, users <i>can</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> <li>■ If this check box is cleared, users <i>cannot</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> </ul> <p><b>Important:</b> The Connector treats certain page properties (<code>jcr:content</code>, <code>jcr:title</code>, <code>jcr:description</code>) as <i>unlocked</i> page properties. Therefore, if you want the Connector to send these page properties for translation, you must select this check box.</p> <p><b>Recommendation:</b> Select this check box if you are using either the live-copy or the language-copy features.</p> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even when it is not. This occurs because only content from locked components is rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |

5. Click the Collapse icon  to hide the **Translation options** section. Alternatively, you can scroll down in the dialog box.

- Optional. In the **Comments** section, enter any additional information about this workflow step. This is stored in AEM.
- Click **OK** to send the content to the Translation Queue.

**Important:** You must access the Translation Queue and approve the pages you want to send out for translation. For detailed instructions, see ["Submitting Content for Translation from the Translation Queue"](#) on page 61.

**Note:** To save your changes without sending the content to the Translation Queue, click **Skip**. You can return later to send the content to the queue.

---

## 4.4 Sending Files to the Translation Queue When You Roll Out Files

If your Connector is appropriately configured, then when you roll out files, the Connector automatically sends them to the Translation Queue using your company's default translation settings.

For more information about this feature, read:

- ["AEM's MSM and the Rollout Process"](#) on page 58
- ["Why Integrate the Connector with Rollout"](#) on page 59
- ["How the Connector Fits into MSM and Rollouts"](#) on page 60

This feature is available only if either the `CTCRolloutTranslation` workflow is part of your rollout config, or the **Catch rollout pages to [Rollout] Queue** check box in the **Translation Setting** section of the **Configuration** page is selected. For more information on configuring this feature, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

### 4.4.1 AEM's MSM and the Rollout Process

AEM includes the powerful Multi Site Manager (MSM), which facilitates managing multiple versions of web sites. The versions may be region specific, for example, a car company may have a different English version of its web site for each English-speaking country where it sells cars. Typically, one version of the site is considered the "source" site. Content in each target website may have different kinds of relationships to the version in the "source" site:

- Some content may be common to all web sites, such as the car company's history.
- Some content may be a mix of common and specific. For example, the company may sell the same cars in many countries, but the cars may have slightly different features in some countries, depending on local regulations.
- Some content may be specific to a specific version of the site, such as information about car dealerships in a particular country.

*Rollout* is a process that propagates the changes made from the source (Blueprint) to the target (live copy). When you *roll out* a site, AEM copies the *Blueprint* (source) to the *live copy* (target). If the components are *locked*, then whenever the source content changes, AEM automatically updates the target content.

The following AEM concepts are helpful to understanding MSM and rollout, and how to configure and use the Connector accordingly:

| Concept   | Description   |
|-----------|---|
| Blueprint | A source template for multiple pages, which can be <i>rolled out</i> .  |
| Live copy | A copy of an existing page or Blueprint, which is the target. AEM can automatically update the live copy when changes occur to the source.<br><b>Important:</b> If you use this feature, you must select the <b>Allow translate content from Not-Sync components</b> and <b>Target pages have content in source language</b> options. |
| Locked    | Specifies the inheritance relationship between the target and the source. When the source changes, AEM automatically updates a locked component in the target. In the car company example, this is useful for pages that have the same content in all versions, such as information about the history of the company.                 |
| Unlocked  | Specifies the inheritance relationship between the target and the source. When the source changes, AEM does not update an unlocked component in the target. In the car company example, this is useful for regionalized pages that should not be updated, such as a list of local car dealerships.                                    |

For more information about these features and the rollout process, refer to the AEM user documentation, available at:

- [http://dev.day.com/docs/en/cq/current/administering/multi\\_site\\_manager.html](http://dev.day.com/docs/en/cq/current/administering/multi_site_manager.html) (AEM 5.6.1)
- <http://dev.day.com/docs/en/aem/6-0/administer/sites/multi-site-manager/msm-sync.html> (AEM 6.0)

#### 4.4.2 Why Integrate the Connector with Rollout

The Connector extends the MSM functionality by adding the translation component to the rollout feature. This facilitates using rollout not only to manage multiple region-specific sites, but also to manage multiple language-specific sites. The following table describes the advantages of using the Connector with rollout:

|                                 | Using Rollout  | Not Using Rollout  |
|---------------------------------|--|--|
| Process                         | Roll out pages, which automatically sends them to the Translation Queue.   | <ol style="list-style-type: none"> <li>1. Roll out a same-language version.</li> <li>2. Translate copied version.</li> </ol> |
| Number of steps                 | One step.  | Two steps.   |
| link between source and content | Source and target can be linked, so when source is updated, changes are automatically sent to the Translation Queue. | No linkage between source and target.  |

### 4.4.3 How the Connector Fits into MSM and Rollouts

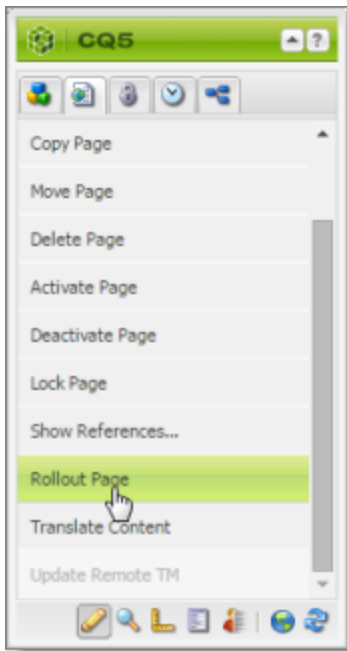
The Connector does not have its own user interface during rollout: when you roll out content, you use AEM's rollout interface. The Connector manages the translation during the rollout based on your company's settings for the following options:

- AEM only translate content from locked components
- Target pages are MSM live copy pages/Target Pages Have Content In Source Language
- Unlock the component after translated content come back
- Allow translated content from Not-Sync components

For information on configuring these options, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

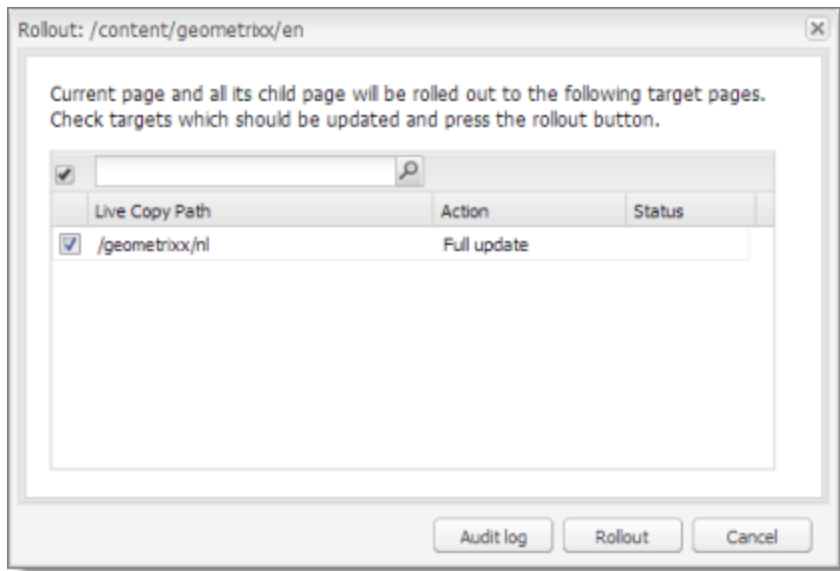
1. Access the Rollout feature in one of the following ways:

- To roll out one or more pages, in the Blueprint Control Center, navigate to the top-level page in the source language to roll out, and select **Rollout** from the context menu.
- To roll out specific components on a page, click the **Rollout Page** button in the **Page** tab in **Sidekick**.



2. Specify which pages or components to roll out.

3. Select the check boxes corresponding to the live copy path for the target languages to roll out.



#### 4. Click **Rollout**.

The Connector automatically sends the specified content to the Translation Queue. After translation, the translated content will be the target content.

**Note:** You must access the Translation Queue to complete sending out files to your translation provider. For details, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.

For detailed instructions on using the rollout feature and accessing the Blueprint Control Center, refer to the AEM user documentation, available at:

- [http://dev.day.com/docs/en/cq/current/administering/multi\\_site\\_manager.html](http://dev.day.com/docs/en/cq/current/administering/multi_site_manager.html) (AEM 5.6.1)
- <http://dev.day.com/docs/en/aem/6-0/administer/sites/multi-site-manager/msm-sync.html> (AEM 6.0)

## 4.5 Submitting Content for Translation from the Translation Queue

The goal of the Translation Queue is to control translation costs and the translation process. This design assumes that the person with the authority to send content for translation from the Translation Queue manages the translation budget of the organization.

You can send out one, multiple, or all items from the Translation Queue at one time.

You submit content for translation from the Translation Queue in the following scenarios:

- You submit content from the Sidekick, either if you are using the Simple UI, or if for the **Submit translation** option you select **Add to queue** when using the wizard. For details, see "[Sending Content for Translation from the AEM Sidekick](#)" on page 19.
- You click **Add to queue** in the Options page of the Bulk Translation wizard. For details, see "[Sending Content for Translation Using the Bulk Translation Wizard](#)" on page 36.

**Note:** You can send out pages, tags, and dictionaries (i18n items) for translation using the Bulk Translation wizard. This is the only way to send out tags and dictionaries (i18n items) for translation.

- You use workflow to send content for translation. For details, see "[Sending Content to the Translation Queue Using Workflow](#)" on page 48.
- You roll out pages in AEM and your Connector is configured to "catch" these pages and send them to the Translation Queue. For details, see "[Sending Files to the Translation Queue When You Roll Out Files](#)" on page 58.
- Users belong to a group where they are allowed to submit content only to the Translation Queue. They are not allowed to send out content directly for translation.

Submitting content to the Translation Queue before sending it out for translation has the following advantages:

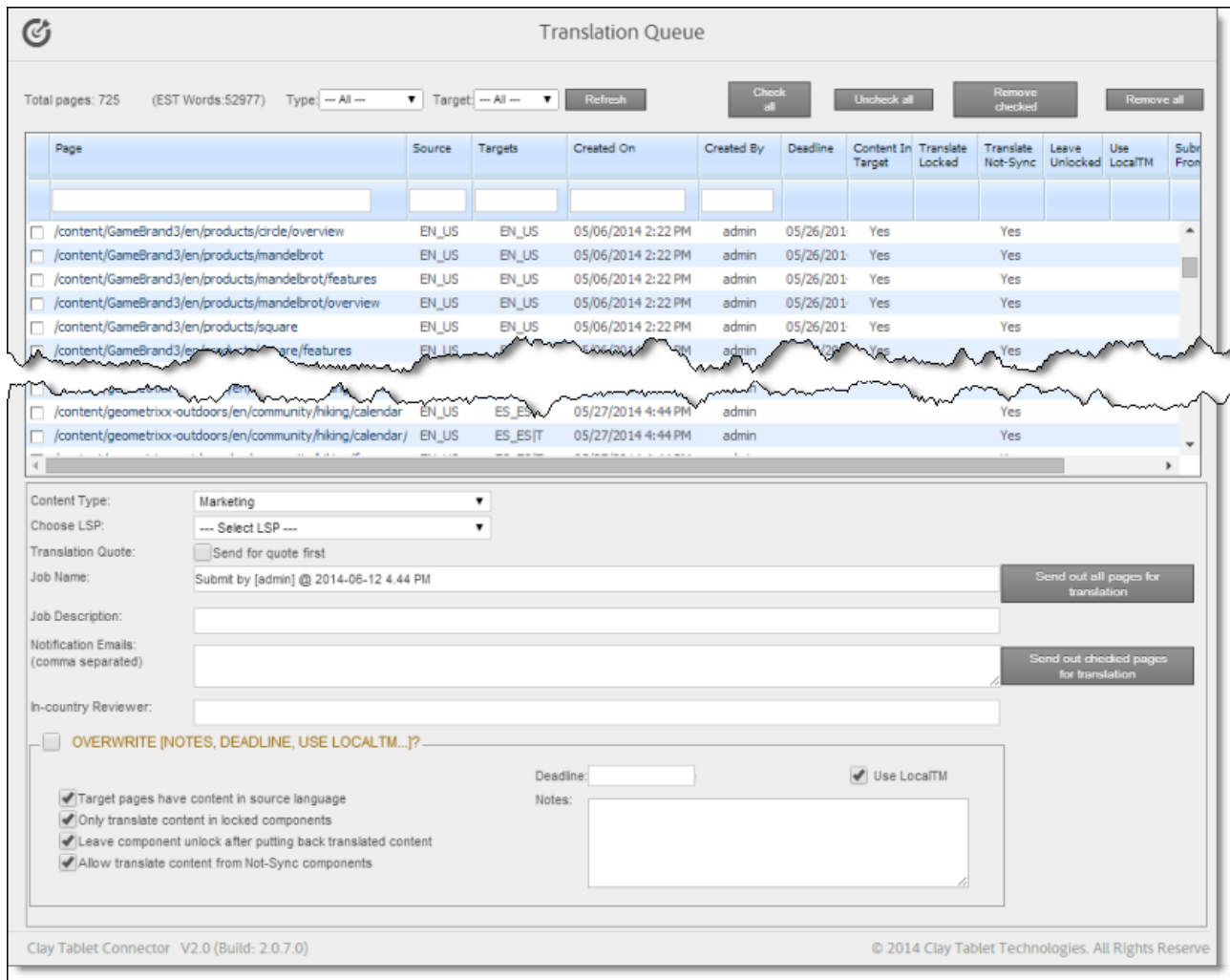
- You may not want to send out each page individually as soon as you finish reviewing it. The Translation Queue facilitates your management of reviewed pages, so that you do not forget about sending individual reviewed pages for translation.
- Your translation provider may prefer receiving fewer but larger batches of items to translate, rather than individual pages, as it facilitates project preparation, resource assignment, and file analysis.
- If you want to translate many items into multiple languages, but you want to translate into only one target language at a time, this is a good way to manage that process.
- The Translation Queue manager may want to route jobs to certain translation providers.
- The Translation Queue manager may want to add job-specific metadata, such as a purchase order number.

If you or your colleagues have added items to the Translation Queue, you must access it and approve the items you want to send out.

**Note:** If you do not approve items in the Translation Queue, the Connector does not send them out for translation.

#### To submit one or more pages from the Translation Queue for translation:

1. Do one of the following to open the Translation Queue:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail. Then, click **Translation Queue** in the Clay Tablet Connector rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **Translation Queue** in the Clay Tablet Connector rail.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **Translation Queue** in the Clay Tablet Connector rail.
  - In your Web browser, navigate to `/content/ctctranslation/queue.html` on your AEM instance.



The following information is displayed about items in the Translation Queue:

| Column     | Description  |
|------------|--|
| Page       | The path and name of the item to send for translation.   |
| Source     | The language code of the source language of the item to send for translation.  |
| Targets    | The language codes of the target languages into which to translate the content item.   |
| Created On | The date and time when the item was created, in the following format: MM/DD/YYYY h:mm AA, where AA is two upper-case characters reflecting a.m. (after midnight) or p.m. (after noon). |
| User       | The username of the user who submitted this item to the Translation Queue.   |

| Column            | Description   |
|-------------------|---|
| Deadline          | The requested date for receiving the translated item back from the translation provider, in the following format: MM/DD/YYYY.   |
| Content In Target | <p>Indicates whether the <b>Target Pages Have Content In Source Language</b> option is specified for this item (relevant only to page items).</p> <p>This option is relevant when the target pages are MSM (Multi Site Manager) live copy pages, which means that AEM automatically updates a target page when the corresponding source page changes. It prevents the Connector from overwriting unique source content that already exists in the target pages.</p> <ul style="list-style-type: none"> <li>■ If this column has a value of <i>Yes</i>, the Connector <i>does not</i> overwrite unique source content that already exists in the target pages.</li> <li>■ If this column is blank, the Connector <i>does</i> overwrite unique source content that already exists in the target pages.</li> </ul>   |
| Translate Locked  | <p>Indicates whether the <b>Translate Locked Content/Only translate content from locked components</b> option is specified for this item (relevant only to page items).</p> <p>This option enables users to send out only content from locked components for translation.</p> <ul style="list-style-type: none"> <li>■ If this column has a value of <i>Yes</i>, users can send out content for translation only if it is from a locked component.</li> <li>■ If this column is blank, users can send out content for translation whether or not it is from a locked component</li> </ul> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even if it is not selected. This occurs because only content from locked components are rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |



| Column             | Description  |
|--------------------|--|
| Translate Not-Sync | <p>Indicates whether the <b>Translate Non-Sync'd Components/Allow translated content from not-sync components</b> option is specified for this item (relevant only to page items). This option enables users to send content for translation even if it is not synchronized. This means it <i>does not</i> have a relationship to a Blueprint page, so it cannot be synchronized with it. This can happen if you are not using the MSM (Multi Site Manager) feature of AEM, or if this is a page with regionalized content that does not inherit content from a Blueprint page.</p> <ul style="list-style-type: none"> <li>■ If this column has a value of <i>Yes</i>, users <i>can</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> <li>■ If this column is blank, users <i>cannot</i> send out content for translation if it does not have a relationship to a Blueprint page.</li> </ul> <p><b>Note about Blueprint pages:</b> If the <b>Pickup Content From Blueprint Pages</b> setting is specified, then the Connector always acts as though this option is selected, even when it is not. This occurs because only content from locked components is rolled out from Blueprint pages to Livecopy pages. For more information, refer to the <i>Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide</i>.</p> |
| Leave Unlocked     | <p>Indicates whether the <b>Unlock When Done/Unlock the component after translated content come back</b> option is specified for this item (relevant only to page items). This option automatically unlocks a component after translated content returns.</p> <ul style="list-style-type: none"> <li>■ If this column has a value of <i>Yes</i>, the Connector automatically unlocks a component after translated content returns.</li> <li>■ If this column is blank, the Connector does not automatically unlock a component after translated content returns.</li> </ul>  |
| Use Local TM       | <p>Indicates whether the <b>Use Local TM</b> option is specified for this item. This feature determines whether to check each component in the source version of the item for any content changes, and send only changed components out for translation. If a component was previously translated and it has not changed, then the Connector does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Connector sends to translation providers, which reduces your cost. However, it needs the Connector translation backup data, and it increases the Connector processing time before sending out the items for translation.</p> <ul style="list-style-type: none"> <li>■ If this column has a value of <i>Yes</i>, the Connector checks whether content was already translated before sending it out for translation.</li> <li>■ If this column is blank, the Connector sends out content for translation without checking whether it has already been translated.</li> </ul>   |

| Column         | Description   |
|----------------|---|
| Submitted From | <p>How the item was submitted to the Translation Queue. This is one of the following:</p> <ul style="list-style-type: none"> <li>■ Bulk: The page was submitted to the queue from the Bulk Translation wizard.</li> <li>■ Bulk [i18n]: The i18n dictionary was submitted to the queue from the Bulk Translation wizard.</li> <li>■ Bulk [Tags]: The tag was submitted to the queue from the Bulk Translation wizard.</li> <li>■ Sidekick: The page was submitted to the queue from the Sidekick.</li> <li>■ Rollout: The page was submitted to the queue from a rollout.</li> <li>■ Integration Framework: The page was submitted to the queue from AEM translation integration.</li> </ul> |
| Words          | The number of words in the file to translate. If the <b>Use Local TM</b> check box is selected, this does not include words that were already translated.   |

## 2. Optional. You can filter which items are displayed in the list.

- **Display only items submitted to the queue using a certain method.** From the **Type** dropdown list, select how the items were submitted to the Translation Queue. The submission type is one of the following:
  - Bulk items[Pages] : The list displays only pages that were submitted to the queue from the Bulk Translation wizard.
  - Rollout items : The list displays only pages that were submitted to the queue while rolling out pages in AEM.
  - Sidekick items : The list displays only pages that were submitted to the queue from Sidekick or using workflow.
  - Bulk + Sidekick: The list displays only pages that were submitted to the queue from Sidekick or using workflow.
  - Bulk items[i18n] : The list displays only i18n dictionary items that were submitted to the queue from the Bulk Translation wizard.
  - Bulk items[Tags] : The list displays only tags that were submitted to the queue from the Bulk Translation wizard.

The list automatically updates and displays only the specified items submitted to the queue with the specified method.

- **Display only items submitted to the queue for translation to a specific target language.** From the **Target** dropdown list, select the target language specified in the translation request. In the dropdown list, target languages for translations in the queue are displayed in black. Target languages that are set up in the system, but that are not specified in translations currently in the queue, are displayed in grey, and they are not available for selection. The list automatically updates and displays only items with the specified requested target language.

**Tip:** This is useful if you want to send out only items for translation to a specific target language.

- To filter items by the values in the **Page, Source, Target(s), Created On, or User** columns, enter text in the text boxes at the top of the columns. The queue automatically displays only items that match the values in the text boxes.
3. Optional. Select the check boxes of the items to send out for translation. The Connector will send out these items for translation as a single translation job. This step is required only if you do not want to send out all the items for translation.
  4. Enter the following settings for the translation job:

| Setting             | Description  |
|---------------------|--|
| Content Type        | <p>You can tag the content in a translation job as a specific content type. Depending on your company's configuration, the Clay Tablet Platform may send the content to a specific translation provider based on the content type. Select one of the following content types:</p> <ul style="list-style-type: none"> <li>■ Marketing</li> <li>■ Technical</li> <li>■ Legal</li> </ul> <p><b>Note:</b> You may see different content types if your company has configured custom content types.</p> |
| Choose LSP          | If multiple translation providers are defined for your company, select the translation provider to whom you want to send this translation job.   |
| Translation Quote   | Select this check box to inform the translation provider that you want to receive a quote before the translation process starts.   |
| Job Name            | Your name for this translation job. By default this includes the username, date, and time when you created the job, for example: <code>Submit by [admin] @ 2013-12-20 6.57 PM</code> . This is stored in the <code>CQJobName</code> attribute in the XML that the Connector sends to the translation provider.   |
| Job Description     | Additional information about this job. This is stored in the <code>CQJobDescription</code> attribute in the XML that the Connector sends to the translation provider.  |
| Notification Emails | Enter one or more email addresses that will receive notification when the content leaves AEM and when it returns to AEM. Use a comma to separate multiple email addresses.   |
| In-country Reviewer | Optional. This is generally the name of the localization reviewer, which is stored in the <code>InCountryReviewer</code> attribute in the XML sent to the translation provider. By default, this field is hidden.  |

5. Optional. You can overwrite translation settings that were specified when the items were originally submitted to the Translation Queue. Some of the settings described below may not be available, depending on your company's configuration.

- a. In the **Overwrite** section, if you want to overwrite any translation settings for the items to send out for translation, select this check box.
- b. In the **Overwrite** section, select or clear the check boxes for the individual settings, as described below.

| Translation Setting  | Description  |
|--|--|
| Target pages have content in source language                 | See the description of <b>Content in Target</b> , above. Relevant only to page items.  |
| Only translate content in locked components                  | See the description of <b>Translate Locked</b> , above. Relevant only to page items.   |
| Leave component unlock after putting back translated content | See the description of <b>Leave Unlock</b> , above. Relevant only to page items.   |
| Allow translate content from Not-Sync components             | See the description of <b>Translate Not-Sync</b> , above. Relevant only to page items.   |
| Deadline   | The requested date for receiving the translated content back from the translation provider. Click in the field and select a date in the calendar that opens.               |
| Use Local TM   | See the description of <b>Use Local TM</b> , above.  |
| Notes  | Enter any additional information about this translation job. This information is sent to the translation provider as a comment in the metadata of the translation package. |

6. Send out the items to the translation provider. Do one of the following:

- To send all items in the Translation Queue to the translation provider, click **Send out all pages for translation**.
- To send the selected items in the Translation Queue to the translation provider, click **Send out checked pages for translation**.

A message box opens, confirming that you want to send the files for translation.

7. Click **OK**.

The Connector starts preparing to send the files for translation. The **Job Details** tab of the **Translation Status** page opens, where you can monitor the progress. For details, see ["Monitoring Pages in a Translation Job and Viewing Translated Content"](#) on page 75.

For information about the events that occur when the Connector sends out content for translation, see ["Sending Content for Translation"](#) on page 18.

---

## 4.6 Preparing to Send Content for Translation from the AEM Translation Integration

Before you can send content for translation from the AEM translation integration, you must specify the following configurations for the site to translate:

- The *translation integration configuration* contains the AEM settings for how to translate your content.
- The *Clay Tablet cloud configuration* contains a set of Connector settings.

You must also create a translation project within AEM.

### To prepare the site for translation:

1. In the AEM rail, click **Sites**, and navigate to the site to translate.
2. Select the site, and then select **More > View Properties** from the menu.
3. In the top-left corner, click **Edit**.
4. Click the **Cloud Services** tab.
5. In the **Translation Integration** section, select the appropriate translation integration configuration for the Connector. These are the AEM settings for how to translate your content. For more information, contact your system administrator or refer to "Creating a Translation Integration Configuration for the Connector" in the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.
6. In the **Clay Tablet** section, select the appropriate Clay Tablet cloud configuration. Each configuration contains a set of Connector settings. For more information, contact your system administrator or refer to "Creating an AEM Cloud Configuration for the Connector" and "Editing Clay Tablet Cloud Configuration Settings" in the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

**Note:** If the **Clay Tablet** section does not exist, you can create it by clicking **Add Configuration** and then selecting `Clay Tablet` from the list.

7. Click **Done**.
8. You create a translation project from AEM's **Sites** console. You can create a project either for a new language copy or to update an existing language copy. For detailed instructions, refer to "Creating Translation Projects Using the References Panel" in the AEM documentation at <http://docs.adobe.com/docs/en/aem/6-1/administer/sites/translation/tc-manage.html>.

---

## 4.7 Sending Content for Translation from the AEM Translation Integration

When you use AEM Translation Integration feature, you send out the content for translation as a translation job from a translation project in AEM's **Projects** console.

1. From the AEM rail, click **Projects**.
2. Click the translation project.

3. On the project's **Translation Job** tile, click the commands menu in the top-right corner, and then **Start** to start the translation job.

**Important:** If the Clay Tablet cloud configuration for the translation project sends content to the Translation Queue, you must access the queue and approve the pages you want to send out for translation. For detailed instructions, see "[Submitting Content for Translation from the Translation Queue](#)" on page 61.

For more information, refer to "Starting a Translation Job" in the AEM documentation at <http://docs.adobe.com/docs/en/aem/6-1/administer/sites/translation/tc-manage.html>.

**Note:** When sending out content for translation from AEM's translation integration feature, the Connector does not support AEM's **Request Scope** feature, which is described in the "Scoping a Translation Job" section of the AEM documentation at the above link.

**Note about canceling translation jobs from AEM's translation integration feature:** If you cancel a job that you sent to the Translation Queue, then the Connector deletes it from the queue. If you cancel a job that you sent directly out for translation, then AEM attempts to cancel the job. The job's status changes to `Cancel`.

## 5 Monitoring Translation Status and Jobs and Viewing Translated Content

You can view the status of your translation jobs from the **Translation Status** page. The Connector updates the status at different milestones in the translation process.

- You can view the translation status of all translation jobs together in the **Status** tab, as described on page 72.
- You can view the translation status of individual pages within a translation job, and view translated pages, in the **Job Details** tab, as described on page 75.

For a list and description of translation statuses, see page 71.

If you create a translation project and start a translation job in AEM's translation integration feature, you can also:

- Monitor its status within AEM, as described in "[Monitoring Translation Jobs Created in the AEM Translation Integration](#)" on page 77.
- View translated content within AEM's translation integration feature, as described in "[Viewing Translated Content from Jobs Started in the AEM Translation Integration](#)" on page 77

### 5.1 Translation Statuses

Pages have one of the following translation statuses:

| Translation Status | Description  | Percentage Translation Complete |
|--------------------|--|---------------------------------|
| Preparing          | The Connector is preparing to send out the item to the translation provider.   | 0%                              |
| Paused             | The Connector has prepared the item to send out to the translation provider, but it has been paused, either automatically, if configured to do so, or by clicking the Pause button in the <b>Status</b> tab of the <b>Translation Status</b> page. | 0%                              |
| Sending            | The Connector is sending out the item to the translation provider.   | 1%                              |
| Sent out           | The Connector sent the item to the translation provider.<br><b>Note:</b> This status is relevant only if a quote was <i>not</i> requested for the translation job.   | 2%                              |
| Sent out for quote | The Connector sent the item to the translation provider and requested a quote.<br><b>Note:</b> This status is relevant only if a quote was requested for the translation job.  | 2%                              |
| Sent to translator | The Connector completed sending out the item to the translation provider.<br><b>Note:</b> This status is relevant only if a quote was <i>not</i> requested for the translation job.  | 5%                              |

| Translation Status           | Description   | Percentage Translation Complete |
|------------------------------|---|---------------------------------|
| Sent to translator for quote | The Connector completed sending out the item to the translation provider and requesting a quote.<br><b>Note:</b> This status is relevant only if a quote was requested for the translation job.   | 5%                              |
| Quote approved               | You approved the quote, so the translation provider can start translation.<br><b>Note:</b> This status is relevant only if a quote was requested for the translation job.   | 7%                              |
| In Translation               | The translation provider has received the item for translation and has not yet returned the translated item.<br><b>Note:</b> <code>Started translation process</code> is displayed in the <b>Job Details</b> tab of the <b>Translation Status</b> page. | 10%                             |
| Received                     | The Connector received the translated item back from the translation provider. This is displayed in green in the <b>Job Details</b> tab of the <b>Translation Status</b> page.  | 90%                             |
| Completed                    | The Connector has returned the translated item to AEM. This is displayed in green in the <b>Job Details</b> tab of the <b>Translation Status</b> page.  | 100%                            |
| No Translation Required      | There are no components to translate in the page. (The components may have been excluded from translation by your company's configuration, or they may have been translated already, if the <b>Use Local TM</b> option is specified.)                   | 100%                            |

## 5.2 Monitoring Jobs

You monitor translation jobs in the **Status** tab of **Translation Status** page.



- ▶ Do one of the following to monitor the status of jobs sent for translation:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail. Then, click **Translation Status** in the Clay Tablet Connector rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **Translation Status** in the Clay Tablet Connector rail.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **Translation Status** in the Clay Tablet Connector rail.
  - In your Web browser, navigate to `/content/ctctranslation/status.html` on your AEM instance.



| Job   | Created On          | Created By | EST Words | LSP         | Preparing | Sending | Sent Out | In Trans | Received | Completed | Quote   | Error  | Cancel |
|---|---------------------|------------|-----------|-------------|-----------|---------|----------|----------|----------|-----------|---------|--------|--------|
| Job - test description                        | 06/08/2016 05:26 PM | admin      | 0         | Machine Trz | 0         | 0       | 0        | 0        | 0        | 0         |         |        |        |
| Submit by [JH] @ 2016-01-14 9.52 PM           | 01/14/2016 09:53 PM | admin      | 3         | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Submit by [admin] @ 2016-01-13 1.19 PM        | 01/13/2016 01:20 PM | admin      | 645       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Submit by [admin] @ 2016-01-13 11.57 AM       | 01/13/2016 11:58 AM | admin      | 655       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Submit by [admin] @ 2016-01-07 5.42 PM        | 01/07/2016 05:43 PM | admin      | 119       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| LP quote test job 2015-12-13 11.46 AM         | 12/13/2015 11:47 AM | admin      | 215       | Machine Trz | 0         | 0       | 1        | 0        | 0        | 0         | Approve | Cancel |        |
| 1208 JH Test 2 JP                             | 12/08/2015 03:35 PM | admin      | 137       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| 1208_Test job JH                              | 12/08/2015 03:25 PM | admin      | 0         | Machine Trz | 3         | 0       | 0        | 0        | 0        | 0         |         | Cancel |        |
| XTM Test Submit by [lp] @ 2015-11-30 8.48 PM  | 11/30/2015 08:49 PM | admin      | 1063      | XTM         | 0         | 0       | 0        | 0        | 0        | 13        |         |        |        |
| XTM Test Submit by [lp] @ 2015-11-25 12.05 PM | 11/25/2015 12:06 PM | admin      | 1117      | XTM         | 0         | 0       | 0        | 0        | 0        | 4         |         |        |        |
| Test 3 Submit by [lp] @ 2015-11-23 2.37 PM    | 11/23/2015 02:37 PM | admin      | 215       | XTM         | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| LP Testing updating nl comp                   | 11/18/2015 03:20 PM | admin      | 685       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| LP Nov 18                                     | 11/18/2015 01:55 PM | admin      | 137       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Services - Nov 16 2015                        | 11/16/2015 06:58 PM | admin      | 354       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Sending job from the sidekick                 | 11/13/2015 04:02 PM | admin      | 398       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Submit by bulk [lp] @ 2015-11-13 3.54 PM      | 11/13/2015 03:57 PM | admin      | 114       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 2         |         |        |        |
| Submit by queue [lp] @ 2015-11-13 3.46 PM     | 11/13/2015 03:48 PM | admin      | 262       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |         |        |        |
| Test 3 Quote [lp] @ 2015-10-02 1.58 PM        | 10/02/2015 01:58 PM | admin      | 1249      | Public FTP  | 0         | 0       | 4        | 0        | 0        | 0         | Approve | Cancel |        |
| Submit by [admin] @ 2015-10-02 1.51 PM        | 10/02/2015 01:51 PM | admin      | 265       | Public FTP  | 0         | 0       | 1        | 0        | 0        | 0         |         | Cancel |        |
| Submit by [admin] @ 2015-06-25 5.03 PM        | 06/25/2015 05:04 PM | admin      | 645       |             | 0         | 0       | 0        | 18       | 0        | 7         |         | Cancel |        |
| Submit by [admin] @ 2015-06-24 8.33 PM        | 06/24/2015 08:33 PM | admin      | 315       |             | 0         | 0       | 0        | 0        | 0        | 4         |         |        |        |
| Submit by [admin] @ 2015-06-24 5.33 PM        | 06/24/2015 05:33 PM | admin      | 140       |             | 0         | 0       | 0        | 0        | 0        | 4         |         |        |        |
| Submit by [admin] @ 2015-06-24 5.16 PM        | 06/24/2015 05:28 PM | admin      | 0         |             | 0         | 0       | 0        | 4        | 0        | 0         |         | Cancel |        |

This tab displays the following information about each translation job:




| Information | Description   |
|-------------|---|
| Job         | The name of this translation job. By default this includes the username, date, and time when the job was created, for example: <code>Submit by [admin] @ 2013-12-20 6.57 PM</code> .  |
| Created On  | The date and time when the job was submitted, in the following format: <code>MM/DD/YYYY h:mm AA</code> , where AA is two upper-case characters reflecting a.m. (after midnight) or p.m. (after noon).   |
| Created By  | The username of the user who created and submitted this translation job. By default, jobs in this tab are sorted by username.<br><b>Note:</b> If a translation job was created in AEM's translation integration feature, the username is <code>admin</code> . |
| Est. Words  | The estimated number of words to translate in the translation job.  |
| LSP         | The translation provider to whom the Clay Tablet Platform sends the translation job.  |
| Preparing   | The number of pages in this job that the Connector is currently preparing to send out for translation.  |
| Sending     | The number of pages in this job that the Connector is currently sending out for translation.  |

| Information         | Description  |
|---------------------|--|
| Sent out            | The number of pages in this job that sent out for translation.   |
| In trans            | The number of pages in this job that are currently being translated by the translation provider.   |
| Received            | The number of pages in this job that the Connector has received back from translation.   |
| Completed           | The number of pages in this job that the Connector has returned to AEM.  |
| Quote               | <p>This column is relevant only if you requested a quote from the translation provider when you submitted the job for translation. This has one of the following values:</p> <ul style="list-style-type: none"> <li>■ <b>Waiting:</b> This is displayed after sending the job to the translation provider while waiting for a quote.</li> <li>■ <b>Approve:</b> This is displayed after the translation provider sends your company the quote. Click this to approve the quote, so that the translation provider can start the translation.</li> <li>■ <b>Approved:</b> This is displayed after you approve the quote.</li> </ul> <p><b>Note:</b> This feature is available only if your translation provider and its translation management system support the quotation process and Clay Tablet provides integration.</p>  |
| Error               | If there is an error with the job, then the number of errors is displayed in red. Click the number to open another tab, displaying the error details.  |
| TM updating history | <ul style="list-style-type: none"> <li>■ Hold your mouse over the TM icon  to view the following information about updates to the translation memory from this translation job: <ul style="list-style-type: none"> <li>■ the name of the update</li> <li>■ the target language in which content was updated</li> <li>■ the date and time when the content was updated</li> <li>■ the username of the user who updated the content</li> <li>■ the number of updates that the user sent to the translation memory</li> </ul> </li> <li>■ Click the TM icon  to view these updates in the TM Updates tab of the TM Update page. For details, see "<a href="#">Viewing Updates to Translation Memory</a>" on page 84.</li> </ul> |

By default, the jobs are displayed alphabetically by the value in the **Created** column.





## Actions

You can perform the following actions in the **Status** tab of **Translation Status** page:

- ▶ To refresh the jobs displayed in the list, click the Refresh icon .
- ▶ To reverse the sort order or to sort the jobs by another column, click the column heading. The triangle on the right side of the column indicates if the column is sorted in ascending  or descending  order.

- ▶ To view detailed information about each page in a translation job, do one of the following:
  - Click the job name in the **Job** column.
  - Click the **Job Details** tab, if it is already open. The job that is already open is highlighted in orange.For details, see "[Monitoring Pages in a Translation Job and Viewing Translated Content](#)" on page 75.
- ▶ To approve a quote that the translation provider sent, click **Approve**. A message box confirms that you approved the quote. To avoid receiving these messages in the future, select the **Prevent this page from creating additional dialogs** check box. Click **OK** to continue.

**Note:** Available only if you requested a quote from the translation provider when you submitted the job for translation. This feature is available only if your translation provider and its translation management system support the quotation process and Clay Tablet provides integration.

- ▶ To cancel the job if the Connector has not yet sent it out for translation, in the **Cancel** column, click **Cancel**.
- ▶ To pause the job if the Connector has not yet sent it out for translation, click the Pause button . Depending on your company's configuration, this button may be available only for users assigned to the `Translation Admin` group.
- ▶ To resume a paused job, click the Resume button . Depending on your company's configuration, this button may be available only for users assigned to the `Translation Admin` group.
- ▶ To export a report about a translation job to a Microsoft Excel file (.xls) file, click the Export button . The Connector downloads the file to your computer.
- ▶ To delete the translation job, so that the Connector does not send it to the translation provider, and it is removed from the Connector database, click the Delete button . A message box opens, confirming that you want to delete this translation job. Click **OK** to continue.

**Tip:** To delete multiple translation jobs, press the `Ctrl` key and click in each row to select the corresponding job. (However, do not click directly on the job name, which opens the **Job Details** tab.) Then click the Delete button in any row to delete all selected jobs.

- ▶ To update the translation memory for this job based on translated pages that you updated, click **Update TM**. For detailed instructions, see page 82.

**Note:** Relevant only if you already updated the translated content of one or more pages in the translation job.

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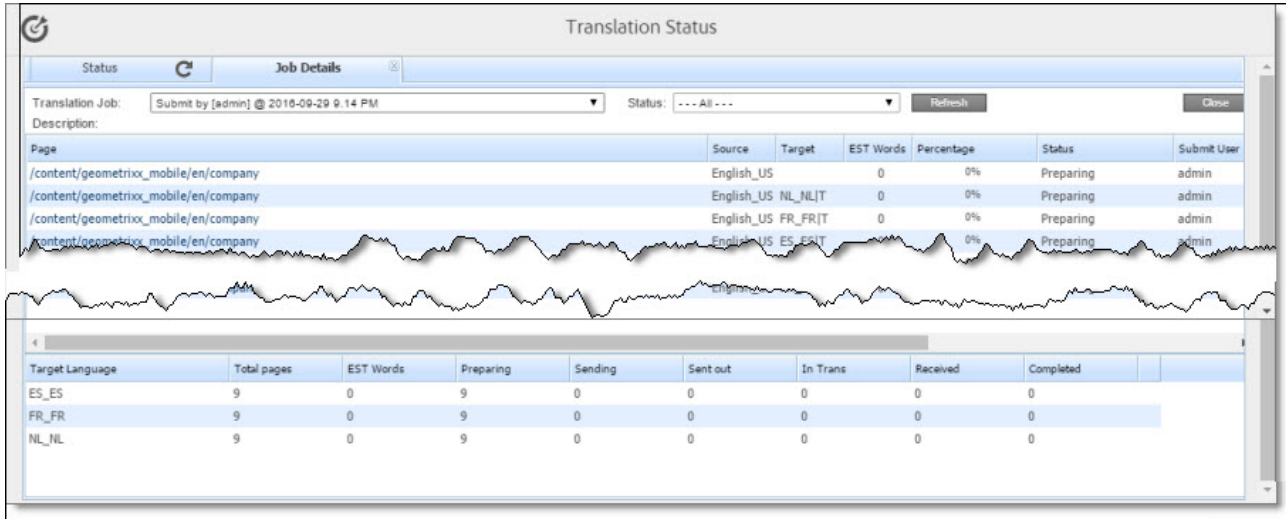
## 5.3 Monitoring Pages in a Translation Job and Viewing Translated Content

You monitor the status of individual pages in a translation job in the **Job Details** tab of the **Translation Status** page.

1. Open the **Status** tab of the **Translation Status** page, as described in "[Monitoring Jobs](#)" on page 72.

This tab displays the status of jobs that were sent for translation.

2. Click a job to view detailed translation- status information for each page in the job in the **Job Details** tab, which displays information for each page in the job.



**Note:** The **Job Details** tab opens automatically when you send a job for translation from the **Translation Queue**, described on page 61, or from the **Bulk Translation** wizard, described on page 36.

This page displays the following information about the translation job:

- **Translation Job:** The name of the translation job.
- **Description:** If a description was entered when the job was sent out for translation, it is displayed here.

This page displays the following information about each page in the translation job:

| Column     | Description  |
|------------|--|
| Page       | The path and the name of the page sent for translation.  |
| Source     | The language code of the source language of the page sent for translation.   |
| Target     | The language codes of the target languages into which to translate the content item.<br><b>Note:</b> When the Connector is preparing to send out the page for translation, multiple target languages are grouped into a single row. After the page is sent for translation, each target language is displayed in a separate row. |
| Est. Words | The estimated number of words to translate in this page.   |
| Percentage | A percentage indicating how much of the content item has been translated. This is based on the translation status, which is described in " <a href="#">Translation Statuses</a> " on page 71.  |
| Status     | For a list and description of translation statuses, see page 71.   |

| Column      | Description   |
|-------------|---|
| Submit User | The username of the user who submitted this page for translation. |

- Optional. You can filter which pages are displayed in the list.
  - From the **Translation Job** dropdown list, select the translation job whose pages you want to view in the list.
  - From the **Status** dropdown list, select the status of the pages to display in the list. For a list and description of statuses, see page 71.
- Optional. To view the translated page, click the link in the **Page** column. The translated page opens in a new browser tab. Available only for pages that have `Completed` status.

The bottom of this page displays a summary of the status of pages and the estimated number of words by target language.

- To update the translation status of the displayed pages, click the **Refresh** button.
- To view information about other translation jobs, click the **Close** button or click the **Status** tab. For details, see "[Monitoring Pages in a Translation Job and Viewing Translated Content](#)" on page 75.

---

## 5.4 Monitoring Translation Jobs Created in the AEM Translation Integration

After you start a translation job in AEM's translation integration, you can monitor its progress from within AEM.

You can monitor translation jobs created in AEM's translation integration feature, either:

- From within AEM, on the corresponding translation project's **Translation Job** tile, as described in "Monitoring the Status of a Translation Job" in the AEM documentation at <http://docs.adobe.com/docs/en/aem/6-1/administer/sites/translation/tc-manage.html>.

**Notes:** The `Scope Requested` status is not relevant to jobs sent from AEM's translation integration feature using the Connector.

**Important:** From within AEM, you can view the status only of translation jobs only that were started in AEM's translation integration feature, as described in "[Sending Content for Translation from the AEM Translation Integration](#)" on page 69. For example, if content is submitted for translation from the AEM Sidekick, you cannot monitor its progress from AEM's translation integration feature.

- On the Connector's **Translation Status** page, as described in "[Monitoring Jobs](#)" on page 72 and "[Monitoring Pages in a Translation Job and Viewing Translated Content](#)" on page 75.

---

## 5.5 Viewing Translated Content from Jobs Started in the AEM Translation Integration

You can view translated content of translation jobs started in AEM's translation integration feature, either:

- From within AEM, if the **Translation Job** tile displays the `Ready for review` status, then the translated files are ready for review.

For detailed instructions, see "Reviewing and Promoting Updated Content" in the AEM documentation at <http://docs.adobe.com/docs/en/aem/6-1/administer/sites/translation/tc-manage.html>

**Note:** If some, but not all, pages are translated, then the **Translation Job** tile displays the `Translation in progress` status. In this scenario, click **Translation Job** in the tile to display the list of pages in the project. Select the check box for any page with `Ready for review` status, and in the top-left corner, click **Reveal in Sites**.

- In the Connector, on the **Job Details** tab of the **Translation Status** page, by clicking the link to the translated page, as described in "[Monitoring Pages in a Translation Job and Viewing Translated Content](#)" on page 75.

## 6 Post-Translation Tasks

In general, you use the AEM workflow to review, approve and publish translated content.

After the translation is complete, you can perform the following additional optional tasks:

| Task   | Description   | Details                 |
|--|---|-------------------------|
| relock unlocked components                   | If you set your translation setting to unlock translated components after they return from translation, you can use the <code>CTCRestoreOriginalSync</code> workflow to restore the components' original inheritance. | page <a href="#">79</a> |
| update translation memory for a single page  | If an in-country reviewer updates your translated content, you can send these updates to the translation memory, so that they will be available to the translation provider for subsequent translations.              | page <a href="#">81</a> |
| update translation memory for multiple pages |   | page <a href="#">82</a> |
| view updates to translation memory           | You can review and update translated content and then send these updates to the translation memory, so that they will be available for future translations.   | page <a href="#">84</a> |
| view reports                                 | Open the <b>AEM Reports</b> folder in the <b>Tools</b> console.   | page <a href="#">86</a> |
| view log files                               | View log files to troubleshoot and to optimize your installation.   | page <a href="#">87</a> |

### 6.1 Relocking Unlocked Components


If you set your translation setting to unlock translated components after they return from translation, you can use the `CTCRestoreOriginalSync` workflow to restore the components' original inheritance. This translation setting is one of the following:

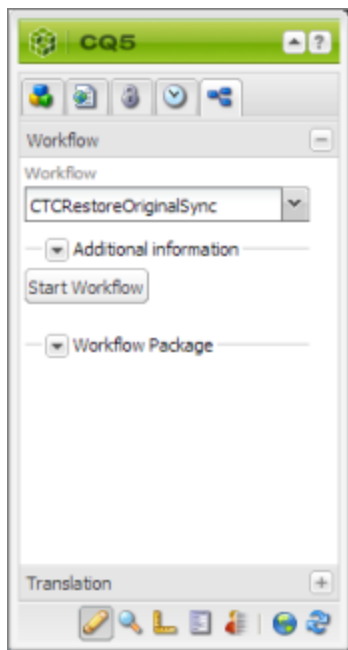
| Option Name   | User Interface   |
|---|--|
| Unlock When Done  | <b>Sidekick</b> (simple UI with options and wizard with options) |
| Unlock the component after translated content come back | <b>Sidekick</b> workflow   |
| Leave Unlock  | <b>Translation Queue</b> (columns)                               |

| Option Name  | User Interface   |
|--|--|
| Leave component unlock after putting back translated content | <b>Translation Queue (Overwrite section)</b>   |
| Unlock the component after translated content come back      | <b>Bulk Translation wizard, Options page</b>   |
| Unlock the component after translated content come back      | <b>UI and Default Settings</b> section of the <b>Configuration</b> page (used for rollout) |

In general you set this option when you use roll out a site, AEM copies the Blueprint (source) to the (target), as described in "[AEM's MSM and the Rollout Process](#)" on page 58.

### To relock unlocked components and restore their inheritance relationship:

1. Ensure that you are using the AEM Classic UI.
2. Double-click a page to open it with **Sidekick**, which is a floating toolbar.
3. In **Sidekick**, click the **Workflow** tab .
4. In the **Workflow** tab, select the `CTCRestoreOriginalSync` workflow from the **Workflow** list, and then click **Start Workflow**.







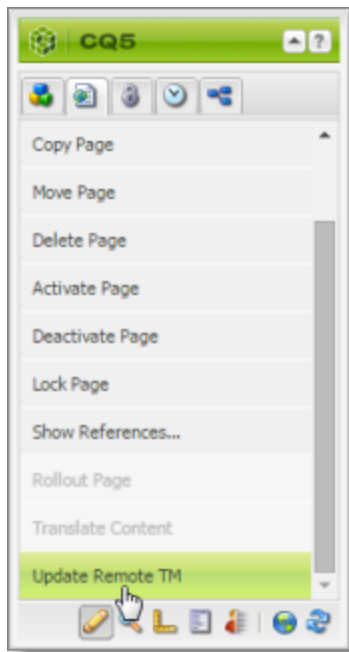
## 6.2 Updating Translation Memory for a Single Page

After translated content returns from the translation provider to AEM, you can review the translation and update it. You can then send these updates to the translation memory, so that they will be available to the translation provider for subsequent translations.

If you are using the AEM Classic UI, you can update translated content and send these changes to the translation memory using Sidekick.

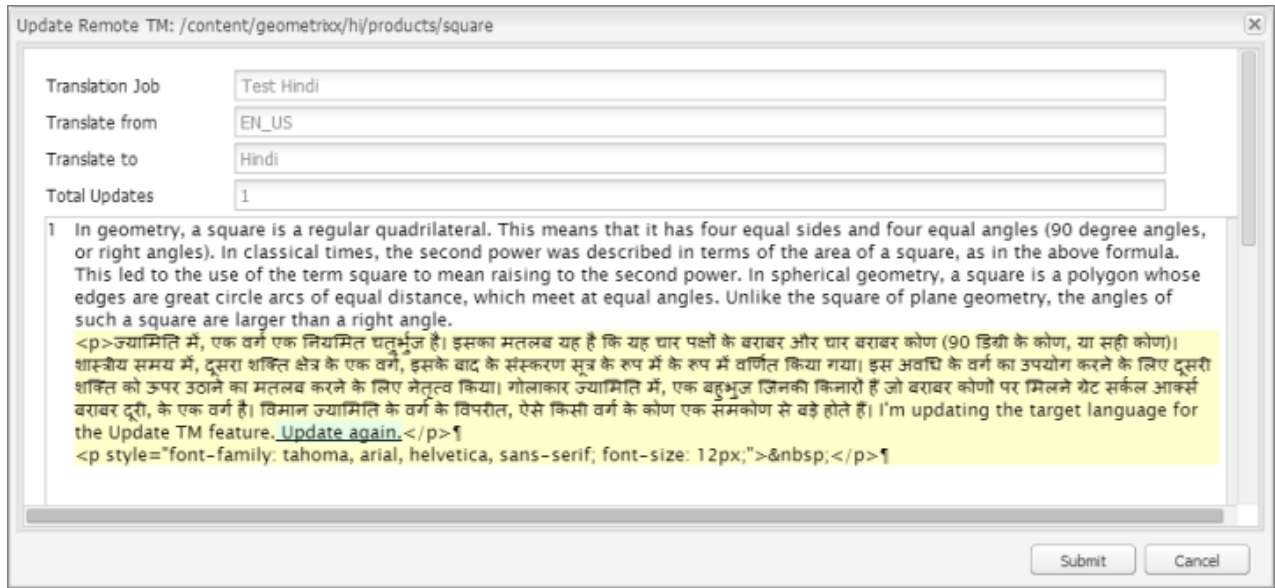
**Tip:** If you update translated content in multiple pages of a translation job, or if you are not using the AEM Classic UI, you can send all the updates to the translation memory in a single action using the **Update TM** button in the Status tab of the Translation Status page. For details, see page [82](#).

1. In AEM, click the open icon  to open a translated page with **Sidekick**, which is a floating toolbar.
2. Update the translated content.
3. Reload the page in your browser window.
4. In **Sidekick**, click the **Page** tab .
5. In the **Page** tab, scroll down and click the **Update Remote TM** option.



**Note:** This option is available only from a source language page, and only when the **Use Local TM** check box is not selected on the **Configuration** page. This option is described in detail in the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.

The **Update Remote TM** dialog box opens, displaying the paragraph you edited.



The following information about the translation is displayed in read-only fields at the top of the dialog box:

| Field            | Description  |
|------------------|--|
| Translation Job  | The name of the translation job in which this page was sent out for translation. |
| Translation from | The language code for the source language that was translated.                   |
| Translation to   | The language code for the target language of the translation.                    |
| Total Updates    | The number of times that this content has been updated.                          |

The large text box below these fields displays the content:

- The source-language content is displayed on top, with no background.
- The translated content is displayed on a yellow background.
- Your changes to the translated content are displayed on a green background.

6. Click **Submit**.

A message box opens, confirming that the content has been sent to the translation memory.

7. Click **OK** to close the message box and the dialog box.

## 6.3 Updating Translation Memory for Multiple Pages

After translated content returns from the translation provider to AEM, you can review the translation and update it. You can then send these updates to the translation memory, so that they will be available to the translation provider for subsequent translations.

You can send updates for multiple translated pages from the **Status** tab of **Translation Status** page.

1. In AEM, update one or more translated pages that were part of a single translation job.
2. Do one of the following to open the **Status** tab of **Translation Status** page:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail. Then, click **Translation Status** in the Clay Tablet Connector rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **Translation Status** in the Clay Tablet Connector rail.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **Translation Status** in the Clay Tablet Connector rail.
  - In your Web browser, navigate to `/content/ctctranslation/status.html` on your AEM instance.

| Job   | Created On          | Created By | EST Words | LSP         | Preparing | Sending | Sent Out | In Trans | Received | Completed | Quote | Error   | Cancel |  |  |
|---|---------------------|------------|-----------|-------------|-----------|---------|----------|----------|----------|-----------|-------|---------|--------|--|--|
| Job - test description                        | 06/08/2016 05:26 PM | admin      | 0         | Machine Trz | 0         | 0       | 0        | 0        | 0        | 0         |       |         |        |  |  |
| Submit by [JH] @ 2016-01-14 9.52 PM           | 01/14/2016 09:53 PM | admin      | 3         | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Submit by [admin] @ 2016-01-13 1.19 PM        | 01/13/2016 01:20 PM | admin      | 645       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Submit by [admin] @ 2016-01-13 11.57 AM       | 01/13/2016 11:58 AM | admin      | 655       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Submit by [admin] @ 2016-01-07 5.42 PM        | 01/07/2016 05:43 PM | admin      | 119       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| LP quote test job 2015-12-13 11.46 AM         | 12/13/2015 11:47 AM | admin      | 215       | Machine Trz | 0         | 0       | 1        | 0        | 0        | 0         |       | Approve | Cancel |  |  |
| 1208 JH Test 2 JP                             | 12/08/2015 03:35 PM | admin      | 137       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| 1208_Test job JH                              | 12/08/2015 03:25 PM | admin      | 0         | Machine Trz | 3         | 0       | 0        | 0        | 0        | 0         |       |         | Cancel |  |  |
| XTM Test Submit by [lp] @ 2015-11-30 8.48 PM  | 11/30/2015 08:49 PM | admin      | 1063      | XTM         | 0         | 0       | 0        | 0        | 0        | 13        |       |         |        |  |  |
| XTM Test Submit by [lp] @ 2015-11-25 12.05 PM | 11/25/2015 12:06 PM | admin      | 1117      | XTM         | 0         | 0       | 0        | 0        | 0        | 4         |       |         |        |  |  |
| Test 3 Submit by [lp] @ 2015-11-23 2.37 PM    | 11/23/2015 02:37 PM | admin      | 215       | XTM         | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| LP Testing updating nl comp                   | 11/18/2015 03:20 PM | admin      | 685       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| LP Nov 18                                     | 11/18/2015 01:55 PM | admin      | 137       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Services - Nov 16 2015                        | 11/16/2015 06:58 PM | admin      | 354       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Sending job from the sidekick                 | 11/13/2015 04:02 PM | admin      | 398       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Submit by bulk [lp] @ 2015-11-13 3.54 PM      | 11/13/2015 03:57 PM | admin      | 114       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 2         |       |         |        |  |  |
| Submit by queue [lp] @ 2015-11-13 3.46 PM     | 11/13/2015 03:48 PM | admin      | 262       | Machine Trz | 0         | 0       | 0        | 0        | 0        | 1         |       |         |        |  |  |
| Test 3 Quote [lp] @ 2015-10-02 1.58 PM        | 10/02/2015 01:58 PM | admin      | 1249      | Public FTP  | 0         | 0       | 4        | 0        | 0        | 0         |       | Approve | Cancel |  |  |
| Submit by [admin] @ 2015-10-02 1.51 PM        | 10/02/2015 01:51 PM | admin      | 265       | Public FTP  | 0         | 0       | 1        | 0        | 0        | 0         |       |         | Cancel |  |  |
| Submit by [admin] @ 2015-06-25 5.03 PM        | 06/25/2015 05:04 PM | admin      | 645       |             | 0         | 0       | 0        | 18       | 0        | 7         |       |         | Cancel |  |  |
| Submit by [admin] @ 2015-06-24 8.33 PM        | 06/24/2015 08:33 PM | admin      | 315       |             | 0         | 0       | 0        | 0        | 0        | 4         |       |         |        |  |  |
| Submit by [admin] @ 2015-06-24 5.33 PM        | 06/24/2015 05:33 PM | admin      | 140       |             | 0         | 0       | 0        | 0        | 0        | 4         |       |         |        |  |  |
| Submit by [admin] @ 2015-06-24 5.16 PM        | 06/24/2015 05:28 PM | admin      | 0         |             | 0         | 0       | 0        | 4        | 0        | 0         |       |         | Cancel |  |  |

For a detailed description of this page, see "[Monitoring Jobs](#)" on page 72.

3. In the **Job** column, locate the translation job with the updated translation, and click **Update TM**. A dialog box opens, displaying all the languages in which the translation has been modified.

TM Update Job name:

Target Languages:   
(Translation completed)

Languages in translation:

4. Click **Submit** to submit the updates to the specified target languages to the translation memory. A message box opens, confirming that you want to send the updates to the translation memory.
5. Click **OK** to proceed.

## 6.4 Viewing Updates to Translation Memory


You can view your in-country reviewers' updates to your translated content that are sent to the translation memory.

To view a list of these updates:

1. Do one of the following to open the **TM Update** page:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail. Then, click **TM Update** in the Clay Tablet Connector rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **TM Update** in the Clay Tablet Connector rail.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **TM Update** in the Clay Tablet Connector rail.
  - In your Web browser, navigate to `/content/ctctranslation/updatesetm.html` on your AEM instance.

The **TM Updates** tab of the **TM Update** page opens.

| Name   | Target Languages | Created On         | Created By | From Sidekick | Related Translation Job | # Updated | Reports                               |
|--|------------------|--------------------|------------|---------------|-------------------------|-----------|---------------------------------------|
| <input type="checkbox"/> Sidekick TM Update --- Test Hindi | Hindi            | 2014-01-30 4:41 PM | admin      | Yes           | Test Hindi              | 2         | <input type="button" value="Report"/> |

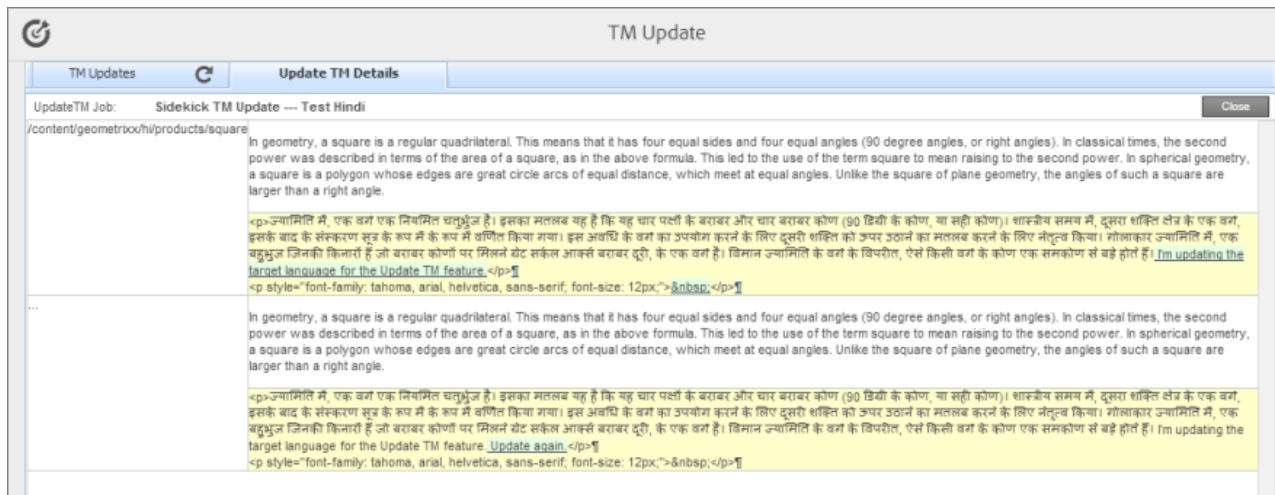
**Tip:** This page also opens when you click the TM icon  in the **Status** tab of the **Translation Status** page. For details, see "[Monitoring Jobs](#)" on page 72.

This page displays a list of updates to the translation memory. The page displays the following information about each update:


| Column                  | Description  |
|-------------------------|--|
| Name                    | The name of this update. <ul style="list-style-type: none"> <li>For updates sent from <b>Sidekick</b>, this is a concatenation of <code>Sidekick, TM Update</code>, and the name of the translation job.</li> <li>For updates sent from the <b>Translation Status</b> page, this is a concatenation of <code>TM Update</code> and the name of the translation job.</li> </ul>  |
| Target Languages        | The language code of the target language of the page that was updated.   |
| Created On              | The date and time when the page was last updated, in the following format: <code>MM/DD/YYYY h:mm AA</code> , where <code>AA</code> is two upper-case characters reflecting a.m. (after midnight) or p.m. (after noon).   |
| Created By              | The username of the user who updated the page and sent the update to the translation memory.   |
| From Sidekick           | Indicates whether the user sent the update to the translation memory from <b>Sidekick</b> or from the <b>Translation Status</b> page. It has the following values: <ul style="list-style-type: none"> <li><b>Yes:</b> The user sent the update from <b>Sidekick</b>.</li> <li><b>No:</b> The user did not send the update from <b>Sidekick</b>. The user sent the update from the <b>Translation Status</b> page.</li> </ul> |
| Related Translation Job | The name of the translation job in which this page was originally translated.  |
| # Updated               | The number of updates to this page after the initial translation.  |

- To view the update, click **Report** in the Reports column.

The **Update TM Details** tab opens.



- The left column displays the path of the page that was updated.
- Each row displays a separate update.
- In the right column:
  - The source-language content is displayed on top, with no background.
  - The translated content is displayed on a yellow background.
  - Updates to the translated content are displayed on a green background.

3. Click **Close** to close this tab and return to the **TM Updates** tab.
4. Optional. To refresh the list of updates, click the Refresh icon  in the **TM Updates** tab.
5. Optional. To remove updates from this list, select the corresponding check boxes and click **Remove Selected** at the bottom of the page.

## 6.5 Viewing Reports

The Connector provides a quick link to the **AEM Reports** folder in the **Tools** console.

To access this folder, do one of the following:

- ▶ In the Touch-Optimized UI of AEM 6.0 or higher, click **Clay Tablet Connector** in the AEM rail. Then, click **Reports** in the Clay Tablet Connector rail.
- ▶ In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **Reports** in the Clay Tablet Connector rail.
- ▶ In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **Reports** in the Clay Tablet Connector rail.

For information about AEM reports, refer to the AEM documentation, available at: <http://dev.day.com/docs/en/cq/current/administering/reporting.html>.

## 6.6 Viewing Log Files

You can view log files to troubleshoot and to optimize your installation.

To view log files:

- Do one of the following to open the **Translation Log** page:
  - In the Touch-Optimized UI of AEM 6.0 or higher, click **Tools > Clay Tablet Connector** in the AEM rail. Then, click **Logs** in the Clay Tablet Connector rail.
  - In the Touch-Optimized UI of AEM, click **Tools** in the AEM rail. Then, in the **Granite Operations** section, click **Clay Tablet Connector**. Then, click **Logs** in the Clay Tablet Connector rail.
  - In the Classic UI of AEM, scroll down and click **Clay Tablet Connector** in the right pane. Then, click **Logs** in the Clay Tablet Connector rail.
  - In your Web browser, navigate to `/content/ctctranslation/ctclog.html` on your AEM instance.

The **Log Files** tab of the **Translation Log** page opens.

| File  | Type | Size    | Last Updated |                     |
|---|------|---------|--------------|---------------------|
| <input type="checkbox"/> 2015_07_17.Ctt.log | View | General | 18.3 MB      | 07/17/2015 05:05 PM |
| <input type="checkbox"/> 2015_07_16.Ctt.log | View | General | 2 MB         | 07/17/2015 12:00 AM |
| <input type="checkbox"/> 2015_07_15.Ctt.log | View | General | 2 MB         | 07/16/2015 12:00 AM |
| <input type="checkbox"/> 2015_07_14.Ctt.log | View | General | 2 MB         | 07/15/2015 12:00 AM |
| <input type="checkbox"/> 2015_07_05.Ctt.log | View | General | 2 MB         | 07/06/2015 12:00 AM |
| <input type="checkbox"/> 2015_07_04.Ctt.log | View | General | 2 MB         | 07/05/2015 12:00 AM |
| <input type="checkbox"/> 2015_07_03.Ctt.log | View | General | 2 MB         | 07/04/2015 12:00 AM |

This page displays a list of log files. There is a different log file for each day and type of file. The page displays the following information about each file:


| Column | Description   |
|--------|---|
| File   | The name of the log file. This is made up of the date and the type of log file, in the following format: YYYY_MM_DD.Type.log, for example: 2014_01_24.Update.log. |

| Column       | Description  |
|--------------|--|
| Type         | <p>The type of log file. Each type describes a different type of activities. This is one of the following:</p> <ul style="list-style-type: none"> <li>■ <b>Upload:</b> The Connector is preparing to send files for translation.</li> <li>■ <b>General (type not specified in the file name):</b> General activities, such as connecting to the database and configuring CRX access, which do not fit into other types of log files.</li> <li>■ <b>Status:</b> The Connector checks for updates about translation status.</li> <li>■ <b>Download:</b> The Connector receives translated files to return to AEM.</li> <li>■ <b>UpdateTM:</b> The Connector updates the translation memory.</li> <li>■ <b>AlarmFields:</b> The Connector checks the specified paths for new components and sends relevant email notifications.</li> <li>■ <b>Web:</b> User actions, such as submitting a new translation job, removing translation files from the queue, creating translation requests based on user actions, such as in the Sidekick UI.</li> <li>■ <b>CTT:</b> Captures events that are not captured in other log files, such as workflow messages. The maximum size of this log file is 10 MB. When a log file reaches this size, it is renamed from <code>YYYY_MM_DD.Ctt.log</code>, for example, <code>2015_06_24.Ctt.log</code>, to <code>YYYY_MM_DD.Ctt.log.1</code>, for example, <code>2015_05_24.Ctt.log.1</code>. The next time this log file reaches 10 MB, it is renamed to <code>YYYY_MM_DD.Ctt.log.2</code>. These files are stored in the <code>ctcdata/logs</code> folder.</li> </ul> <p><b>Important:</b> The CTT type of log file is supported only for AEM versions 6.0 and 6.1.</p> |
| Size         | The size of the file.  |
| Last Updated | The date and time when the file was last updated, in the following format: <code>MM/DD/YYYY h:mm AA</code> , where <code>AA</code> is two upper-case characters reflecting a.m. (after midnight) or p.m. (after noon).   |

By default, the list of jobs are displayed in reverse chronological order by the value in the **Last Updated** column.

2. Optional. To download log files, select the corresponding check boxes and click **Download**.
3. Click **View** to view a log file.

The log file opens in a new tab.

- ▶ To refresh the information displayed, click the Refresh icon .
- ▶ To close the tab displaying the log file, click **Close**.
- ▶ To return to the main page and refresh the list of log files, click the **Log Files** tab.

**Note:** You can change the type of information in the log files and the number of days that Clay Tablet maintains logs. For detailed instructions, refer to the *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*.



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